



YFCC
YOUTH, FAMILY
& COMMUNITY
CONNECTIONS

ANNUALREPORT

2023 - 2024



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Our Vision

A resilient, inclusive and engaged community where individuals and families have the opportunity to achieve goals and seek positive change.



YFCC
YOUTH, FAMILY
& COMMUNITY
CONNECTIONS

“Thank to the individuals, families, and communities we serve. We are deeply honoured and humbled by your willingness to share your experiences with us. Your trust enables us to collaborate effectively, providing the encouragement, support, and resources needed to help you achieve your goals and foster positive change. Your safety and well-being will always be our top priority.”

Ros Atkinson
CEO YFCC

Our Values

- We focus on safety, respect, self-determination and well-being.
- We embrace diversity and include and welcome everyone.
- We are committed, passionate and working to make a positive difference.
- We foster innovation and drive change.
- We collaborate through open and genuine partnerships.
- We nurture a positive team culture and are open to growth and learning.



President's *Report*

The year 2023-24 has seen the maintenance of quality service delivery combined with a steady growth, however, the emergence of a significant challenge has been in respect of long-term financial sustainability, not just of YFCC, but the Not for Profit/Charity sector more broadly.

On the positive side, our expansion of quality service delivery, has seen the opening of the Burnie Youth Independence Facility. The independent external client review of our service delivery was, once again, outstandingly positive.

As referred to above, for the first time in many years, YFCC has had to budget for a modest loss in the 2024-25 financial year. Fortunately, there are sufficient reserves, after budgeting for all liabilities, to be able to do so. However, this is not a circumstance that can continue. The underlying causes, common right across the sector, are the failure of both federal and state governments to match program funding with cost increases particularly in the higher inflation environment. Funding increases, depending on the program, have fallen short, by between 2 to 3% each year. In addition, there has been increased demand for services during this cost-of-living crisis, linked consequences of Covid and the unrealistic expectation of governments that service delivery should occur at zero administration cost. An early consequence for YFCC has been the necessity in one program to reduce a number of fulltime staff to part time. This cannot continue indefinitely.

The above challenge has been an ongoing discussion at our board meetings and were a major focus at our recent Strategy Day. An initiative under consideration is to identify and seek diversified funding beyond government via such options as sponsorship.

A further challenge has been the far higher cost and limited coverage of liability insurance given the range of potential legal activity. Whilst to date there have been no claims against YFCC it is a further, well above inflation, cost increase, and a growing inhibition to individuals who, in our case, and most others, are unpaid volunteers, to remaining as board members and recruitment of new board members. There is clearly a market failure in respect of liability insurance which both state and federal governments have been well aware of but failed to address effectively for the community services sector.

DID WE MAKE A DIFFERENCE?

Board Members 2023-24

Nick Sherry, President
John Dowling, Treasurer
Chris Young, Public Officer
Peter Hollister
Sarah Steel
Steve Lucius
Jess Deans
Sid Sidebottom
Melissa Blake
Dylan Butt

Human Resources Sub- committee.

Nick Sherry
Chris Young
Tony Wilks (external
expert)

Finance, Audit and Risk Sub-committee.

Nick Sherry
Sarah Steel
Peter Hollister
John Dowling

The year also saw completion of our comprehensive 3 year review of executive pay and conditions. Also, the external, independent 3 year board assessment and I am pleased to report this was very positive.

Regrettably this is my last annual report as President. I have been President for almost 9 years, and I firmly believe and have practised in my other board roles, the general board parameter of a tenure limit of 8 to 10 years service. It has been a pleasure to serve and contribute to an outstanding organisation focused on the need for support to individuals in our community. Fortunately, we have a very strong, experienced, qualified and diverse board and I am confident that the October AGM will see the elevation of a suitable replacement.

Finally, I acknowledge my outstanding board for their commitment and dedication, our executive team - Ros Atkinson, CEO, and Chris Stokes and Graham Marshall, CFO and Operations Manager respectively, and all our staff. YFCC is an outstanding community organisation on the North-West and West Coasts (including King Island) and North of Tasmania.

Nick Sherry
President.



HOMELESSNESS WEEK EVENT 2023





CEO *Report*

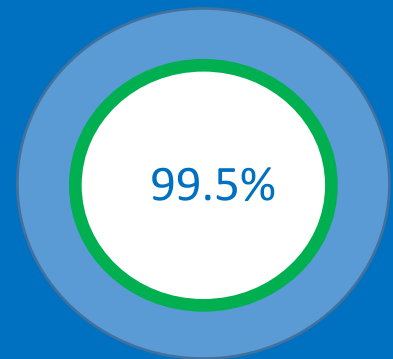
This year, I proudly celebrated 20 years with Youth, Family, and Community Connections Inc., including our predecessor, Youth and Family Focus Inc. It has been an honour to dedicate two decades to this incredible organisation. My enduring passion for prevention and early intervention, which first inspired my career in the community services sector, remains as strong as ever. I continue to advocate fervently for appropriate funding for these vital, yet under-resourced, strategies. The commitment and impact of our team inspire me daily, reinforcing my belief in the profound importance of our work.

In keeping with this work, this year we enthusiastically commenced the NW Driver Mentor Program, designed by YFCC and young people to meet an identified need in our community, and funded by Burnie Works Pty Ltd (through Jobs Tasmania) and the Tasmania Community Fund. YFCC has partnered with West North West Working to deliver this program which operates alongside our YFCC Employment Services. The program assists young people, who lack other means to gain driving experience, to gain the compulsory 80 hours supervised driving time to enable them to take their provisional driving licence test. In many instances having a licence then leads to securing employment, education or training. The program is being delivered across the whole of the Northwest Coast, West Coast and for residents of King Island.

We extend our heartfelt gratitude to the State Government and Homes Tasmania for our new purpose-built premises in Mount St, Burnie. This new facility has allowed us to relocate our Crisis and Transitional Accommodation Support Services, offering safe, affordable, and supported housing for young people facing or at risk of homelessness. These premises not only provide a secure environment but also open doors to enhanced well-being and a brighter future for young people in our region.

The commencement of the new Youth2Independence facility in Burnie has again been delayed due to construction

DID WE MAKE A DIFFERENCE?



of our clients said it was
easy to find out how to
get help from YFCC



Mount Street facility –
Crisis Accommodation

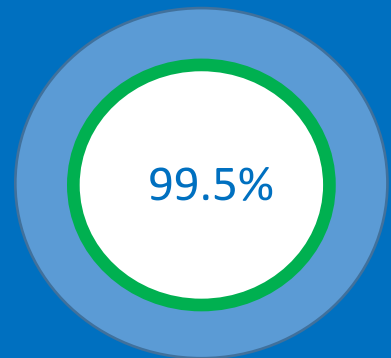
However, we eagerly anticipate the launch of this essential project in the second quarter of 2025, which will expand the availability of much needed accommodation and support for young people in our region.

We were also very excited to continue the AOD Peer Worker Project this year. Through funding from the State Government and YFCC, this project enables us to engage trained peer workers to utilise their lived experience of substance use and/or drug dependence and subsequent recovery to support others in the community. Peer workers have already achieved significant success in increasing engagement and positive outcomes for those being supported.

This last quarter saw the completion of the highly successful Project Detour program, funded by the Department of Industry, Science, Energy and Resources, Safer Communities Fund Round 6 – Early Intervention. Project Detour worked with young people (aged between 16 and 24 years), who identified as being impacted by crime and/or anti-social behaviours and were at risk of becoming entrenched in the criminal justice system, to address health and wellbeing issues, build relationships and social connections and provide soft employment skills training. During the funded 2 years, Project Detour saw 56 young people achieve employment outcomes, 286 young people achieve training outcomes, and 25 young people attain educational outcomes. However, despite these outstanding outcomes and exceptional community support, funding ceased for the program area with the Department on the 30th of April.

As was the case for the past three years, the 2023-2024 financial year was again dominated by funding, budgeting and insurance challenges. Rising insurance costs, inflation, wage increases, and a lack of sufficient indexation (over many years) have led to significant pressure on YFCC and other not-for-profit organisations. Reduced financial capacity inevitably leads to reduced service capacity and reduced staffing. For YFCC, this has already meant a reduction in treatment services and outreach. This hits hard for our regional and rural communities, as client demand and complexity have never been higher. YFCC and its partners and Peak Bodies continue to advocate for improved funding to meet these costs and demands, however, we are yet to see appropriate responses.

In this environment, we have done our best to minimise disruption to critical services. Our staff continue to rise



**of clients would
recommend YFCC
services to a friend**



**Mount Street facility –
Transitional
Accommodation**



**Costa Recruitment event
coordinated through
Project Detour**

above adversity and demonstrate a great level of flexibility and diligence in ensuring services are as accessible as possible. We remain focussed on our core role in providing support for those who have a lived experience of vulnerability or disadvantage.

To this end, we provided direct services in over 18 Tasmanian communities and, over the past year alone, helped to inspire the aspirations and goals of 1956 formal and 2442 informal clients – 24% of formal clients identified as Aboriginal, 1% identified as LGBTQIA+ and 13% were under the age of 25. We also delivered the highly successful Youth Awards, annual Homelessness Week luncheon and Families Week events. The health promotion activities alone engaged a total of 8316 participants, with 99% of those participating in evaluated health promotion activities stating they had increased knowledge and skills.

We continue to meet the accreditation requirements for both the National Mental Health Standards 2010 and the Quality Improvement Council’s Health and Community Service Standards 7th Edition. The Tasmanian Child and Youth Safe Framework also officially commenced on the 1st of January. YFCC has met the requirements for the National Principles for Child Safe Organisations for some time now, so we are well positioned to ensure we meet these new requirements – and, most importantly, ensure we continue to prioritise and promote the safety and wellbeing of children and young people.

Our thanks

First and foremost, I wish to express my profound gratitude to the individuals, families, and communities we serve. We are deeply honoured and humbled by your willingness to share your experiences with us. Your trust enables us to collaborate effectively, providing the encouragement, support, and resources needed to help you achieve your goals and foster positive change. Your safety and well-being will always be our top priority.

My deepest appreciation is extended to the entire YFCC team. You are the outstanding heroes of our Organisation, and your unwavering motivation and dedication set the standard for our success. Each of you inspires me daily, and I truly respect your commitment and hard work. I want to especially acknowledge the extensive contributions of Chris Stokes (Chief Financial Officer), Graham Marshall (Operations Manager), Dr. Julia Taylor (Clinical Supervisor and Service Improvement), and our outstanding Team



2023 Inspiring Youth Awards



Leaders: Damian Collins, Shane Leonard, Samantha Hall, Lindsay Hodgkinson, Sarah Revell and Donna Mlejnek. Your exceptional efforts and leadership are instrumental in driving our mission forward and achieving our goals.

I extend my wholehearted thanks to all YFCC Board Members. Your diverse perspectives, commitment to inclusion, and collective wisdom are invaluable strengths that benefit our communities. Your insightful guidance and diligent oversight are crucial in ensuring our financial integrity and driving the achievement of our Purpose and Strategic Goals. We are truly fortunate to have such a dedicated and knowledgeable Board, whose contributions help steer our Organisation towards continued success and meaningful impact.

Lastly, our work would not be possible without the support of our funders. We deeply value your collaboration and investment, which help empower us to make a remarkable impact in the communities we serve. Additionally, we are immensely grateful for the crucial contributions of our peak bodies, partners, and donors. You each play an essential role in helping us navigate the growing challenges and complexities of the not-for-profit sector while promoting innovation and driving positive social change. Together, with your continued partnership and dedication, we are able to achieve lasting and meaningful outcomes for those we serve.

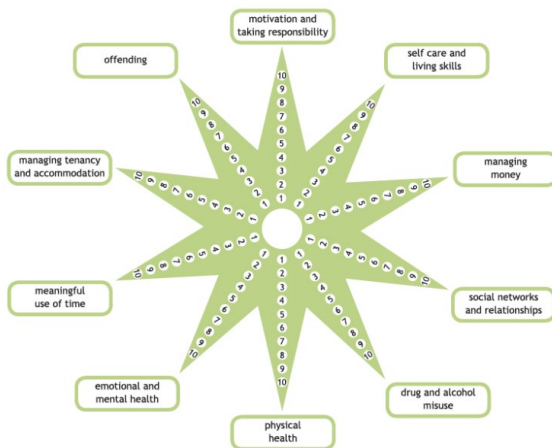
Ros Atkinson CEO

2023 Homelessness Week Luncheon

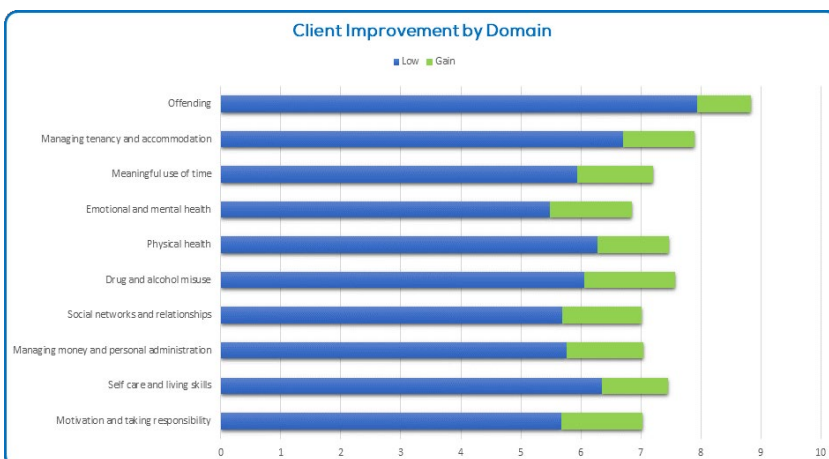


Are we making a *Difference*

YFCC utilises the Outcomes Star™ across all its case-managed programs. The Outcomes Star™ is a case-management support tool that provides a measure of outcomes via the mapping of ‘the distance travelled’ for a client across a range of ten life domains. Clients are scored from 1 to 10 on review of each domain, the higher the score the more advanced the client is in managing their life issues in this domain.



YFCC analyses Outcome Star™ data, from the lowest score recorded for the client in each domain, through to the last recorded or exit score, providing a snap shot of “the distance travelled” and a measure of the impact of YFCC services on the client’s life. Client data is also aggregated by domains (see below) to provide an overall program impact measure.



Outcomes Star™

Each life domain represents a social determinant of health;

- Motivation and Taking Responsibility
- Self-Care and Living Skills
- Managing Money and Personal Administration
- Social Networks and Relationships
- Drug and Alcohol Misuse
- Physical Health
- Emotional and Mental Health
- Meaningful Use of Time
- Managing Tenancy and Accommodation
- Offending

Outcome Star Assessments

Over 500 YFCC clients in 23/24 had 2 or more Outcomes Star assessments. The complexity of clients’ issues/needs is increasing but 74% of these clients showed an increased score in multiple life domains (listed above) due to YFCC intervention.

Who are our Clients



WHO DO WE MAKE A DIFFERENCE FOR?

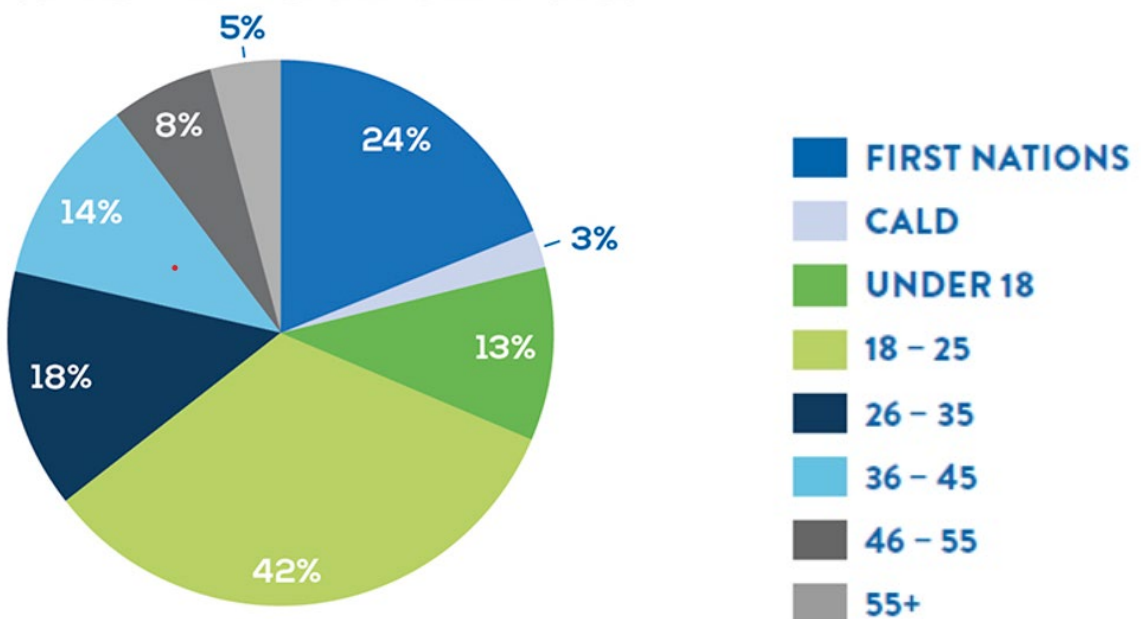
“Service has absolutely made a difference to me. It is nice to have an adult support you, in a parent kind of way. Worker is doing really well.”

“Worker helped me through a lot. the program helped me 100% in general life and home stuff, getting my own little unit.”

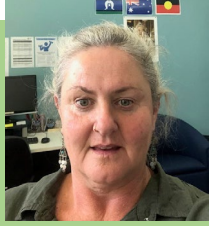
“Worker provided me help with lots of things and I am very grateful for everything. His support was very nice, he still checks on me. The service has made me more confident with living on my own.”

TASS clients

WHO ARE OUR CLIENTS?



**Includes registered, formal clients.*



FAMILY SUPPORT SERVICE

Report

The Family Support Services continue to be actively involved in our local communities and professional networks.

Over the period of 2023-24, our team have participated in;

- Easter in the Park- Devonport Community House
- Rural Health Expo
- East Devonport Child and Family Centre - Christmas for the Community
- LGBTQIA Forum - Ulverstone
- Save \$\$ in the Drive - Devonport Community House
- T-MEC diversity in the workplace - South Burnie

Our team also joined the broader YFCC team in 4 staff team days, covering:

- Working with Perpetrators of Family Violence – legislation, engagement and practitioner self-care, and Defendant Health Liaison Service.
- De-escalation Training
- LGBTIQ+ Rights Movement in Tasmania – Rodney Croome
- Gender transition lived experience speaker – Lexi Rockliffe
- The ‘B’ in LGBTIQ+ – YFCC Clinical Supervision and Service Improvement Officer
- Working with First Nations Clients - Inclusive Practice and Cultural Competence with Duncan Robinson

Staff participated in further professional development training including;

- NILS
- Outcomes Star
- 123 Magic
- SASS
- Laurel House
- School Refusal
- First Aid
- Sexual Harassment
- Rethinking Children’s Attendance

DID WE MAKE A DIFFERENCE?

95%

of our IFSS clients showed an improvement after intervention



HYF parenting workshop

“Made a huge difference - boys engaging after all this time, it is working out to help them better themselves. Thanks for the service - makes my boys feel like they are their own person.”

“Service has definitely helped me, have support when needed getting through to the kids, fantastic, great, love it.”

IFSS clients

Plus Accredited Academic courses in;

- Certificate in Neurodiversity
- 1st Year of a Masters in Play Therapy

Family Events

Family Services coordinated their annual movie day event in Devonport and Burnie to celebrate National Families Week. This year the screening was Kung Fu Panda IV. Around 100 families across both sites enjoyed the movie with a guest appearance by the Panda. As has become regular practice, face painting and children’s activities were provided. We were fortunate this year to have a Bunnings staff member attend the Burnie movie day and Bunnings provided additional resources for families at the Devonport movie day. The opportunity for local families to join in these events at no extra cost is greatly appreciate and enjoyed by our local communities.

As a Family Support team we continue to be involved in local professional networks, service provider meetings and any opportunities that present that enable us to advocate for the families within our communities.

Integrated Family Support Service (IFSS)




The 2023- 2024 period has continued to bring several staff changes Throughout these changes the IFSS team have remained committed to the provision of quality service for our families and had the opportunity to work with 60 families, including 158 children within those families. Of the 60 families, 24 families identify as being of Aboriginal and/or Torres Strait Islander heritage.

Our team continue to strive to develop flexible and effective skills in order to meet the needs of families as the North West continues to have very limited allied health or other support services available to families.

High areas of support that have been noted within the families include, but are not limited to, homelessness and housing shortages, increases in rent (when housed) resulting in a substantial decrease of available funds for living expenses, school refusal, family and community violence, grooming and sexual assault allegations within families, and hoarding and squalor.

The complexities within families continues to rise. The increase in cost of living has certainly added more hardship for the families within our communities.



	60 Total Formal Clients
	6 Male Clients
	54 Female clients

IFSS Clients



HYF Parenting Program - Burnie

“The service has made a difference to me as I open up more that I used to before. I understand more my emotions - feelings, things explained to me. Worker is awesome, one of my favourites I have had.”

IFSS clients

There is currently a review taking place in relation to the increased complexities of families and subsequently the direct increase in workload for IFSS staff. As an example of the increase in complexity, IFSS previously would likely spend 1 hour per week face to face, plus 1 hour per week casework per family. Over the course of 3 months this roughly equates to 24 hours per month or 1,440 minutes (as recorded in our SRS data system). The YFCC IFSS team has randomly selected 7 families over a recent 3 month period - these families averaged 2,400 minutes contact each which equates to around 40 hours per month. With the increase in workload, the limited support services available, and the long wait list for families to access the services that do exist, the IFSS team are meeting an enormous need in our community on a daily basis.

Helping Young Families Program

HYF case management services supported 27 families over the 12-month reporting period, with 7 of these families accessing HYF through two support periods, resulting in 34 support periods being recorded for the period.

The average number of hours recorded for working with these families is 20 hours each, with an average of 12.4 contacts per person (total of 336 contacts recorded during the reporting period).

23% of participants over the reporting period were aged between 21 and 25 years, 64% aged between 26 and 35 years and 13% aged over 36 years. One third of participants identified their Aboriginal heritage.




HYF Case Management has offered a range of benefits for isolated families, including access to services, assistance with transport, food and other emergency needs relief.

A number of families have also been supported to improve their social connections to the community through an introduction to the range of supports available through services including the Burnie Child and Family Learning Centre.

HYF Case Management participants have also accessed HYF parenting programs, providing them with further parenting skills development and the opportunity to expand their social networks.

“Worker is amazing. She helped me through a lot and was a person I could reach out to and would always help. The program definitely made a difference to me, having a great worker who kept in contact, especially when I had my baby, checking in on me and making sure I was ok, helped so much.”

HYF client

	30 Total Formal Clients
	2 Male Clients
	28 Female clients

HYF clients

“Worker was fabulous, program made a difference to me.”



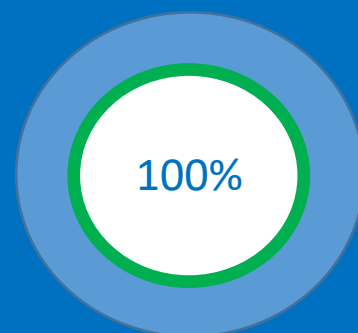
Over 100 parents and children attended the Families Week events in Burnie and Devonport

During 2023-24, HYF delivered the Abecedarian Adapted workshop series at Montello Primary during school term 1 with a total of 18 participants attending the series of 4 workshops (72 attendance all up). The same program was then delivered in term 2 at Romaine Primary School. 25 participants attended the 4-workshop series (total attendance 98 with 2 x individual follow up sessions). Term 3 saw the 123 Magic Program delivered at the Burnie Library, with 5 people attending the 3-workshop series (15 attendance all up). In term 4, the Abecedarian program was delivered again, this time in partnership with the TAC. 9 people attended the series of 4 workshops (36 attendance all up). In summary, 57 individuals attended 15 workshops with total attendance across all workshops being 247.

Evaluation forms received from workshop participants indicated high satisfaction with the presenter, presentation style and course content for both programs delivered this reporting period. Participants also noted the take home resources were very useful, easy and fun to use. Others noted the presenter was friendly and easy to talk to, and that they had gained useful strategies to help with parenting their children.

Donna Mlejnek

Team Leader – Family Support Services



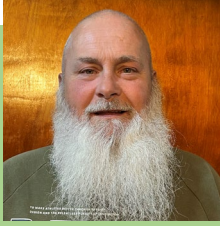
**of our HYF clients
showed an
improvement after
intervention**



HYF parenting workshop



Families Week event - Burnie



ACCOMMODATION SUPPORT SERVICE

Report

This year has been both busy and exciting for the Accommodation Services Team, highlighted by the completion of the new Burnie Crisis and Transitional Accommodation site. The Team transitioned to the new site in late December, coinciding with the move-in of young people. Feedback from both staff and young people has been overwhelmingly positive, particularly from the young people who now no longer need to share bedrooms.

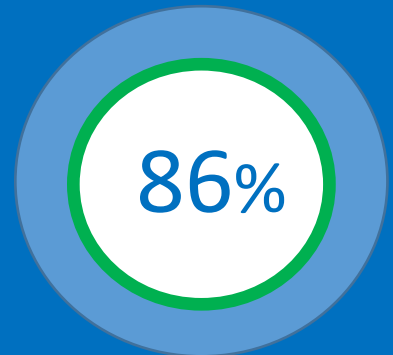
The construction of the Burnie Youth2Independence site is progressing rapidly, with the administration building expected to be completed by late August 2024 and the accommodation building by mid-March 2025. This addition to the Youth, Family, and Community Connections suite of Accommodation Services will provide young people on the North West Coast with further longer-term housing options.

Crisis Accommodation Support Services (CASS)





This financial year has seen a slight reduction in the number of support periods, decreasing from 66 to 62, along with a decrease in bed nights from 3,951 to 3,810. The decline in bed nights appears to be directly related to an increase in young people reuniting with their families. CASS Youth Coaches have intensified their communication with the immediate and extended families of the young people, fostering stronger family connections and relationships. This enhanced communication has facilitated accommodations that initially seemed unfeasible.

As in previous years, the CASS Team has observed a significant increase in young people with complex needs, particularly those with intellectual disabilities, experiencing mental health concerns, and involvement in the Youth Justice system. This trend has provided Youth Coaches with the opportunity to think creatively in their support strategies and to establish deeper relationships with

DID WE MAKE A DIFFERENCE?



of our CASS clients showed an improvement after intervention

	59 Formal Clients
	25 Male Clients
	33 Female clients
	1 Gender not specified

CASS Clients



Devonport CASS

ACCOMMODATION SUPPORT SERVICE

Report

services typically outside the housing sector. Additionally, CASS has achieved significant positive outcomes through the Advantage Thinking Youth Coaching approach, with an average well-being improvement of 86% across all life domains, as measured by the Outcomes Star.

Transitional Accommodation Support Services (TASS)

The TASS Team has actively provided support to 104 young people and young parents through accommodation and outreach, totalling 9,607 bed nights. By utilising the Advantage Thinking framework, the Outcome Star, and targeted youth coaching, young people have achieved an average improvement of 93% across all life domains.

The Tenancy Officer role has undergone several changes this year, most notably with the addition of former CASS Team Member Renae Burns in early 2024. Since joining the Team, Renae has made a significant contribution, successfully improving and developing numerous processes. The Tenancy Officer role has remained a pivotal part of the TASS Team, consistently providing tenancy education to TASS young people. Additionally, the officer regularly visits the CASS service, offering education to young residents to better prepare them for their transition from the service. This effort has become more consistent now that the Burnie CASS and TASS Teams are co-located on the same site.

As in previous years, the Team has collaborated closely with housing providers and families to achieve highly positive outcomes for our young people, including a slight increase in the number of young people reuniting with their families.





Malana Youth at Risk Service

This year has been highly productive for the Malana Team, which has diligently provided youth coaching and accommodation to 31 young individuals, totaling 2,073

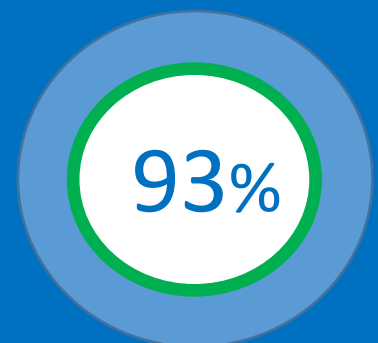
DID WE MAKE A DIFFERENCE?



Lounge area – Burnie CASS

	158 Formal Clients
	40 Male Clients
	113 Female clients
	5 Gender not specified

TASS clients



of our TASS clients showed an improvement after intervention

ACCOMMODATION SUPPORT SERVICE

Report

bed nights. By employing the Advantaged Thinking framework, the Outcome Star and targeted youth coaching, the Team has facilitated an average improvement of 81.82% across all life domains for the young people we support.

As noted in last year's report, YFCC's previous TASS Youth Coach Cassie Male assumed the role of Malana Coordinator. Cassie has worked closely with the Team, implementing significant changes to the service and practice framework, which have greatly benefited the young people. The Team has also established several beneficial relationships with other organisations in the Launceston area, resulting in fantastic outcomes for our young people.





Conclusion

This year has been highly successful for the Accommodation Services Team and the young people we support. The unwavering dedication and positive support provided by the Team have been instrumental in driving meaningful change for those engaged in our services. Despite navigating various changes, the Teams have consistently maintained a high level of support throughout the year. Looking ahead, we remain committed to building on these achievements and continuing to make a positive impact in the lives of the young people we serve.

Shane Leonard

Team Leader - Accommodation Services

DID WE MAKE A DIFFERENCE?

	31 Formal Clients
	11 Male Clients
	17 Female clients
	3 Gender not specified

Malana clients



Dining area – CASS Burnie



TV/Games Lounge – CASS Burnie



ATODS *Report*

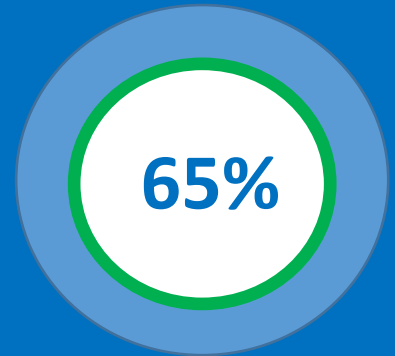
As another year passes by what strikes me most about our ATODS team is the relative stability we experience, with minimal staff turnover. I've been at YFCC for just shy of 10 years and many of the ATODS team were here when I started. Over the years we've been able to attract and retain a range of new staff that have further added to the strengths and diversity of the team. While we are a team with a broad range of backgrounds and life experiences, what matters is when we come to work we are all here for the same reason – to reduce harm to people in Northwest Tasmania. That common drive goes a long way to creating a supportive and nurturing team environment.

This twelve months has provided its share of challenges for our ATOD Counsellors as referrals have been increasing at rates we previously have not experienced. Not only are the numbers of referrals increasing but so to is the complexity of the situations many of our clients' face. In the most recent six months (Jan – June 2024) we received an average of just over 50 referrals per calendar month. As a result, we have had to enact a waitlist, something we had previously managed to avoid. We predict this challenge only to increase as there are no signs of referrals slowing and the funding we receive is not sufficient to meet the need.

Our Health Promotion and Education team have also been extremely busy and productive, with schools and colleges from across the Northwest and West Coasts requesting YFCC's workshops for their students. Primary prevention and early intervention are often undervalued and underfunded within the broader sector, so it is reaffirming that both school staff and students find our workshops relevant and engaging. This period also saw requests from several Primary Schools for workshops as they respond to issues like vaping and e-safety from a younger cohort.

The continuation of our ATOD Peer Worker service has been another positive outcome for this period.





DID WE MAKE A DIFFERENCE?



of our ATODS clients showed an improvement after intervention

"Program has made a big difference to me, I am nearly off drugs, talking heaps, feel better about myself, thoughts have quietened, chilled out more."

YADS client

	454 Total Formal Clients
	237 Male Clients
	211 Female clients
	6 Gender not specified

ATODS clients

ATODS Report

The meaningful contributions our peer work team make to our broader team, support groups and, most importantly, our clients continues to be a source of inspiration. We also received some very positive feedback from stakeholders and partners which further affirms the value our Peer Workers bring.

It is a real pleasure and honour to be a part of the ATODS Team and greater YFCC team. Every day, I get to witness the caring, driven and forward-thinking approaches that our staff bring to work. In a time where many of the challenges we face only seem to be growing, it's inspiring to be surrounded by such a great group of human beings.

Damian Collins

Team Leader – Alcohol, Tobacco and Other Drugs Services

DID WE MAKE A DIFFERENCE?

“My relationship with my worker was very important, she has been fantastic. I have been on drugs my whole life - trying to get off them with Worker and help of other workers. I am well on the way to being a better community member.”

CADSS client

“The program kept me out of jail and on the rehab path, is a good breathing space and has improved my mental and physical health. Worker is great, she has done a great job with me.”

YADS client

“I would not be where I am without this program. It is great to have a sounding board, helping with putting strategies in place moving forward and being encouraging.”

RADS client



Needle & Syringe

Program

The Tasmanian Needle and Syringe Program (NSP) is a public health initiative to minimise the spread of blood borne viruses (BBVs) including HIV/AIDS and Hepatitis B and C among injecting drug users and the wider community.

The YFCC NSP offers a safe and accessible environment for the distribution of a wide range of sterile injecting equipment and safe disposal of used injecting equipment.

People accessing NSP are also provided with information and education on prevention, treatment and health maintenance, brief intervention and referral services.

The Service is free and confidential and is available 9:00am to 1:00pm and 1:30pm to 5:00pm, Monday to Friday.

The YFCC NSP outlet provides a point for contact and continuity for clients' needs, specifically around education, counselling and referral to ATOD counselling, other YFCC services and relevant external services (149 brief interventions and 22 referrals in total).

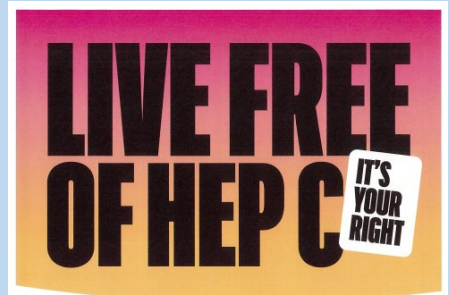
YFCC once again supported the *It's Your Right* campaign in Tasmania, promoting Hepatitis C testing and treatment to people who inject drugs. Free testing clinics were offered at the Devonport Junction building in June.

In early 2024, drug alerts were issued by the Department of Health resulting in YFCC NSP becoming a collection point for Naloxone - a nasal spray for use as part of the emergency treatment for a known or suspected opioid overdose. YFCC encourages any person that is at risk of, or likely to witness such events, to carry the Naloxone with them at all times. Uptake by NSP clients has been positive, with over 40 Naloxone sprays collected by clients.

Winter packs are still available for those NSP clients experiencing homelessness. The packs include thermal socks, gloves, a beanie and "Heat on the Go" hand warmer packs. These are being well received by clients accessing the service.

Elle Baldock

YFCC MAKING A DIFFERENCE



**Testing clinic
Youth, Family & Community
Connections (YFCC)
Wednesday 19th June 2024
Drop in 10:00am – 2:30pm
Free, no appointment required**

TASMANIAN
HEALTH
SERVICE

clinic34+

Tina Hepatitis C Nurse
Phone: 677 73371
Mobile: 0476 794 187

During the 2023 - 24 period, YFCC NSP had 1,489 contacts with individuals accessing the program. Over 98,800 items of equipment were distributed and a safe disposal facility provided for used equipment. 149 brief interventions were conducted with people accessing NSP, providing information and referrals to relevant supports and counselling.



Employment Services *Report*

Fit For Work Project

Fit For Work is funded by the Department of State Growth, through Jobs Tasmania, to support young people aged 16 to 25 in the region to meet their vocational goals. The Program enables intensive support for participants for up to 12 months to address health and wellbeing issues, build relationships and social connections and participate in soft employment skills training.

In response to the Premier’s announcement of the development of a Youth Employment Strategy in early 2023, a funding proposal to extend the service footprint of Fit For Work across the North West and West Coast was submitted to Jobs Tasmania in June. The proposal was also submitted through the State Budget Community Consultation process. An early election announcement, followed by the subsequent delay in the 2024-25 State Budget process, stifled any opportunities for an early decision on extension funding for Fit For Work. The Devonport component of Fit For Work was due to end on June 30, with a last minute deed variation offered by Jobs Tasmania to extend the service out to the end of October 2024.

With the ending of Project Detour and subsequent loss of 4 team members, and no confirmed security of future funding for Fit For Work, this was a stressful time for Employment Services staff. To their credit they have maintained a high standard of service delivery over this period and continue to support young people to achieve employment, training and education outcomes.

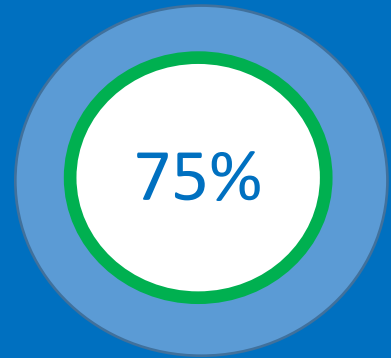
Devonport

79 young people were engaged and supported in the program over the previous 12 months, with 21 young people securing employment, 6 engaging in further education and 94 achieving training outcomes.

Burnie

75 young people were engaged and supported in the

DID WE MAKE A DIFFERENCE?



of our clients showed an improvement after YFCC intervention

Fit For Work Project



“The program made a huge unfathomable difference in my life. Having the safety net of Worker has allowed me to explore and do re-training that I have been procrastinating over, helps to push me into it. Has helped my wellbeing in general. Have accomplished heaps and improved overall.”

FFW client

previous 12 months, with 30 young people securing employment, 15 engaging in further education and 197 achieving training outcomes.

Project Detour

This project concluded at the end of April 2024. Funded by the Australian Government through the Safer Communities Fund, the project worked with young people, aged between 16 and 24 years, who were impacted by crime and/or anti-social behaviours and may have been at risk of becoming entrenched in the criminal justice system.

Detour Coaches worked intensively with participants for 6 to 12 months to address health and wellbeing issues, build relationships and social connections. The project also supported participants to identify their career pathway and become engaged in youth tailored training, education and employment, as well as providing coaching to improve psychosocial outcomes.

Over a 2-year period, Project Detour Coaches supported 197 participants, resulting in 60 employment, 316 training and 27 education outcomes. They also assisted them to a range of social outcomes including access to housing and mental health supports, emergency relief supports and referrals to external services to access relevant legal supports and advocacy.

A vital component of Project Detour was its commitment to supporting young people in engaging or re-engaging with education. Recognising the importance of education as a pathway to personal growth and future opportunities, the program dedicated resources and efforts to assist young people in reconnecting with learning environments that suited their needs and aspirations. Through personalised support and guidance, Project Detour Youth Coaches worked with each individual to identify their barriers to education and develop strategies to overcome them. Whether it was addressing academic challenges, navigating administrative processes or providing emotional support, the program's Youth Coaches were devoted in their commitment to helping young people succeed.

A young participant engaged in Project Detour wrote a thank you card to his Youth Coach:

“You have taught me so much in life, like how to stand on my own two feet, helping me find my voice, seeking assistance when required, learning to lean on those around

Project Detour



“Service made a big difference to me, gave me confidence in myself, not giving up on myself. It encouraged me to do things in life.”

“No issues, it was really good, helped me heaps with getting work and moving away.”

“Was good to have someone to help and sort through things and work out where to go with life.”

Project Detour clients

COSTA SIGN UP SESSIONS

THURSDAY 21ST SEPTEMBER 2023

1PM
3/35 Stewart Street
Devonport

Meet the COSTA Recruitment Coordinator, for assistance with the APPLICATION PROCESS.

Followed by afternoon tea and refreshments

REQUIRED DOCUMENTS FOR APPLICATION:
Drivers Licence or Photo ID
Birth Certificate or Passport
Tax File Number
Superannuation Details
Bank Details

RSVP 18th September to samanthah@yfcc.com.au

Supported by the Tasmanian Government through the Department of State Growth and the Australian Government through the Safer Communities Fund

me for support and so much more. Thank you for believing in myself, for walking this path with me and making it seem a little bit more clear and less scary, for being by my side no matter how small it seemed but most importantly for being there to talk too”.

Career Connector Service

The Career Connector Service aims to support specific population groups to reengage with work and/or formal education and training by providing skills assessment, careers coaching, employment advice and referrals to employers and relevant service providers. The specific population groups are:

- redundant workers
- young people 18-25 years
- 45+ years who have been out of the workforce for 12 months or more
- Migrants living in Tasmania for over 6 months with working rights

In 2023-24 Career Connector engaged with 105 individuals. 93 employment outcomes have been achieved, with 30 of these roles being full time positions, together with 213 training, 26 education and 7 volunteering outcomes.

An important component of the Career Connector service is supporting redundant workers. With the closure of a number of West Coast mines and numerous small business closures across the coast, the Career Connector was kept busy introducing these workers to the service and helping them transition into new employment.

Part of this activity was supporting these clients, where appropriate, to apply for the State Government’s Rapid Response Skills Initiative (RRSI). RRSI provides funding for training for people who have lost work in the last 12 months due to retrenchment, business downsizing or closure. The funding can be used to fund occupational tickets and licences and/or accredited or non-accredited that is recognised by professional bodies, employers, and other authorities in an area of skill and employment demand. The Career Connector assisted 60 individuals to successfully access RRSI.

Youth Pathways Program

The Youth Pathways Program was delivered in partnership



“Amy is absolutely delighted with her new job, and with your mentorship in accessing funds and shopping for a new work wardrobe. Thank you so much for your support of Amy – it is wonderful to see her shining and to hear about all the positive changes in her world.”

TasTAFE Teacher feedback on her student accessing the Career Connector Service



Harmony Day

with Burnie Works Ltd up until the end of December 2023. The program provided support to young people aged 16 to 25 to access post placement mentoring during their probationary period of new employment. The program engaged with both the employer and employee to address any issues arising promptly to improve retention of young people in the region. The Youth Pathways Coach supported 111 young people during the funding period, with many of the remaining participants transferring into Fit For Work on completion of the program.

North West Driver Mentor Program

The North West Driver Mentor Program assists young people, aged 16 to 24 and living on the North West coast and West coast, to complete their 80 hours driving time required to sit their provisional licence test.

This is a pilot program, testing the effectiveness of utilising paid mentor drivers and placing the program within an organisation already linked to regional youth and delivering youth-related employment services.

The program is delivered in partnership with West North West Working and funded by the Tasmanian Community Fund and Jobs Tasmania's Partnership Fund.

The program began in January 2024, with the first three months focussing on recruitment and training of the Driver Mentors. Driving sessions for participants began in mid-April.

In June the program team celebrated their first participant, Chloe, completing her 80 hours of supervised driving and secure her provisional licence.

By the end of June, the program had recorded over 340 driving sessions. Participants were supported in the Devonport, Latrobe, Kentish, Central Coast, Burnie and Waratah-Wynyard areas, with King Island students at Hellyer College having dedicated session times allocated to them. Driving sessions will also be offered in the Circular Head and West Coast regions in the second half of 2024.

NW Driver Mentor Program Launch







My Thanks

Samantha Hall was the Team Leader for Employment Services for the greater part of the year, developing operational and reporting process across all YFCC employment programs and providing excellent support to the team, significantly for those team members whose programs were coming to the end of their funded period. Samantha has moved into the new People and Safety Officer role at YFCC. Thank you for all your work in leading and supporting the Employment Services team.

Thank you, also, to all the Employment Services team for another year of outstanding results for clients across all our employment programs. The client is always at the centre of all your efforts and you have enabled the Organisation's highly regarded reputation as a specialist in employment services for disadvantaged youth and other minority cohorts within our communities.

Graham Marshall

Team Leader - Employment Services

	561 Total Formal Clients
	282 Male Clients
	270 Female clients
	8 Gender not specified

Fit For Work, Career Connector and Youth Pathways clients

Below – Chloe, our first NW Driver Mentor Program participant to complete her 80 supervised driving hours and pass her Provisional Licence



Health Promotions *Activities*



Youth Programs

338

Health Promotion
Programs delivered
for



8,316 Participants

99%

of Participants Reported
Increased Skills and
Knowledge

2023 INSPIRING *Youth Awards*

**Congratulations to all
the nominees in each
category**




YOUTH, FAMILY & COMMUNITY CONNECTIONS
 presents the
Inspiring Youth Awards
 Celebrating young people on Tasmania's NW Coast
 A great opportunity to highlight the positive, everyday contributions, that so many young people make to our community.
3 Inspiring Categories
 **Great Mate**
  **Quiet Achiever**
  **High 5**
 For more information about the categories or how to nominate, visit www.yfcc.com.au/inspiring-youth-awards.
 Nomination period opens July 25th 2023 and closes September 6th 2023



Category Winners

**“Great Mate”
Mitchell Bonney**

**“Quiet Achiever”
Maverick Radford**

**“High 5”
William Butcher**

Emergency Relief Service

YFCC MAKING A DIFFERENCE

The Emergency Relief Service (ERS) aims to help people in financial crisis by providing financial and material aid and connecting them to services to build financial resilience and capability. YFCC delivers the program across the NW and West Coast regions, including King Island.

ERS assistance offered includes food, transport, clothing or chemist vouchers, part payment of utilities and assistance with specialist needs (e.g. education and health costs).

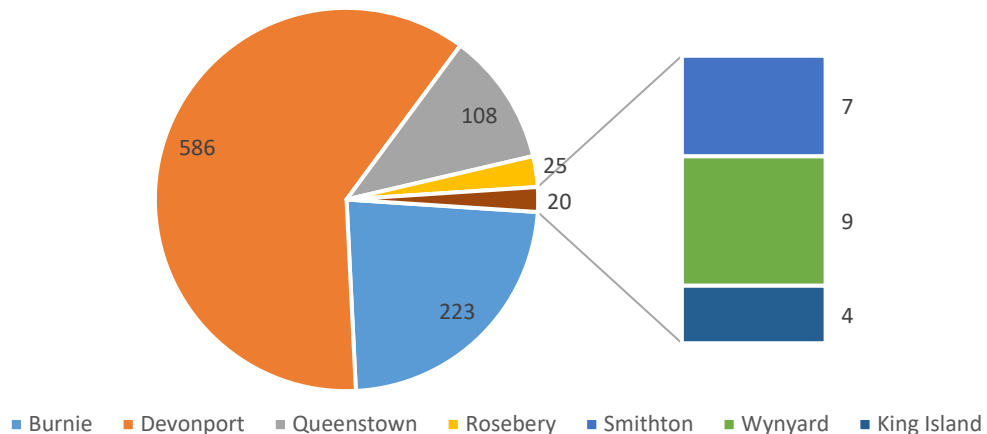
YFCC is able to deliver the program throughout the North West and West Coasts with the assistance of partner organisations who act as collection points for a range of vouchers provided to clients. These partners include Child and Family Learning Centres in East Devonport, Wynyard, Ulverstone and Queenstown, Circular Head Aboriginal Corporation, Rosebery Community House and Westcare Tasmania in Queenstown.

Increasing living costs hit hard for families during 23/24, with basic food items, fuel and utilities increasing in price across the board. This was particularly hard felt in the more remote regions such as the West Coast, where increased transport costs, combined with only one grocery chain servicing the region, resulted in grocery items, vegetables and meat, all rising dramatically in price.

The Department of Social Services provided additional funding in the first half of 2024 to support cost-of-living increases. This enabled us to increase the Project Worker's hours to offer more appointments in addition to more funds for distribution.

539 individual clients were assisted with ER support amounting to over \$116,000 distributed through 980 individuals transactions

Emergency Relief Service Distribution 2023-24



QUALITY *Report*

Quality Innovation Performance

The past year has been a busy and productive time in the Clinical Supervision and Service Improvement role at YFCC.

I continue to hold the position of Chair of our Clinical Governance Committee. The Committee provides oversight to clinical services and leads quality improvement in clinical practice across the Organisation. This year we have amalgamated our LGBTIQ+ Inclusion Sub-Committee, RAP Working Group, CALD Sub-Committee and Disability Inclusion Committee to form one Disability & Inclusion Working Group – this will reduce the risk of double up and ensure shared learnings across groups. In addition, our RAP Group continue to meet outside of this space as we prepare to increase our level of RAP in the latter half of 2024 which will be an exciting development. This year the Clinical Governance Committee has worked on improving our practitioners' understanding of the incident

Process, practitioners' understanding of the incident process, redevelopment of our appraisal process, updates to our client brochure to ensure mandatory reporting is clearly outlined from the commencement of the client journey and work is currently underway on improving our intake processes and ensuring a child safe lens throughout intake. I continue to lead the organisation of Team Days and this year we have engaged in the topics LGBTIQ+ Inclusion, De-Escalation and Engaging Effectively with Perpetrators of Domestic Violence. I also arranged our Leadership Training which we completed in June on the topic of Trauma-Informed Leadership.

Staff continue to engage enthusiastically in clinical supervision. This year has seen us move to a more sustainable model of supervision utilising a mix of group and individual supervision for Case Management staff across



May 2024 Team Day – The YFCC team with guest speaker, Rodney Croome

Accommodation Services and Employment Services. Staff have reported positive benefits to this mixed delivery, and this has led to increased follow up time available for me to ensure relevant professional development opportunities and best practice evidence is shared with staff. Supervision time is spent addressing a range of topics including clinical techniques and approaches, complex client planning, case management goals, evidence-based practice, practitioner wellbeing including self-care and work-life balance, team functioning, professional development and career planning. In line with current best practice, clinical supervision continues to be an important support for staff to enhance their clinical competence and refine their reflective practice skills.

At the end of 2023, I completed a year-long course in supervision. This course along with the completion of required hours of supervisory practice and written support from my supervisor has qualified me for Accreditation with the Australian Association of Supervision which I officially gained this year. This opportunity to enhance my supervisory practice skills and become accredited is a great step forward for supervision at our Organisation.

The support for the CSSI role at YFCC continues to reflect the Organisation's deep commitment to ensuring staff are supported to deliver high quality, evidence-based services.

Dr Julia Taylor – Clinical Supervision and Service Improvement Officer

YFCC Team Days 2023-24

August 2023 - Neurodivergence in Practice and Indigenous Cultural Competence Training

November 2023 – First Aid

February 2024 - "Working with perpetrators of Family Violence – legislation, engagement and practitioner self-care and De-escalation Training.

May 2024 - LGBTIQ+ Training



“There is a growing rate of mental health problems and illness intersecting with homelessness, family support, employment and substance abuse. In the face of increased demand for services and the environment of constrained resources, the Board and staff of the Youth, Family and Community Connections (YFCC) continue with a strong sense of direction and a focus on making a long-term difference for young people and other clients. The values of the culture of service are authentic, readily visible and woven into daily team interactions, collaborations and actions.

The service model is evidence-based and operates from a social determinant and intersectionality perspective that views health and well-being within a client's lifespan. Staff actively foster opportunities where early intervention and prevention will improve outcomes for the client cohort and their communities.”

QIP Accreditation Report
January 2024



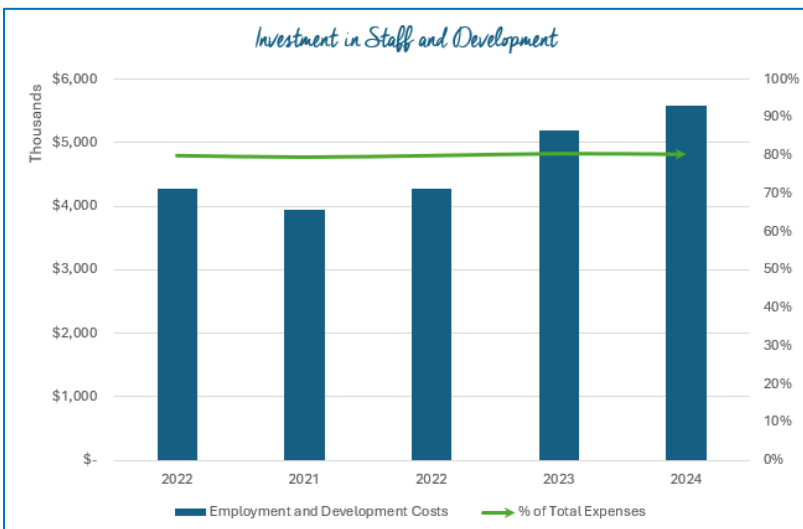
Treasurer's Report

The 2023-24 financial year was a year marked by both consolidation and expansion for YFCC. As we continued to navigate a challenging external environment, the focus remained on strengthening our financial position and operational capacity. This year, our strategic initiatives, particularly in the consolidation of our accommodation and employment services programs, began to bear fruit, further solidifying YFCC's role as a key provider of social services in our community.

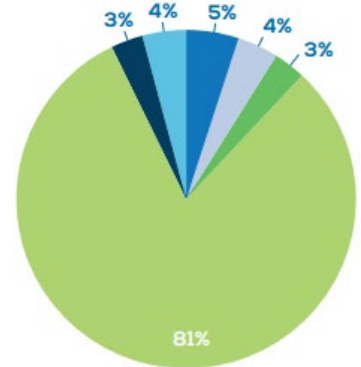
Financial Performance and Stability

Despite ongoing economic pressures, including CPI wage increases and tightening government tender opportunities, YFCC has maintained a robust financial position. Total revenue saw a moderate increase of 9.6%, driven largely by additional grant funding. Our net surplus for the year was \$264k, representing 3.5% of our total revenue. While this margin may appear modest, it underscores our commitment to reinvesting in our services while ensuring long-term sustainability.

YFCC acknowledges its people are the most important part of our organisation and for the past five years 80% of organisational expenditure has been on staffing costs and their development. The 2023-24 year specifically saw YFCC invest over \$132,000 in clinical supervision and professional development, maintaining our culture of resourcing and supporting staff to provide them with the best opportunity to undertake their roles.

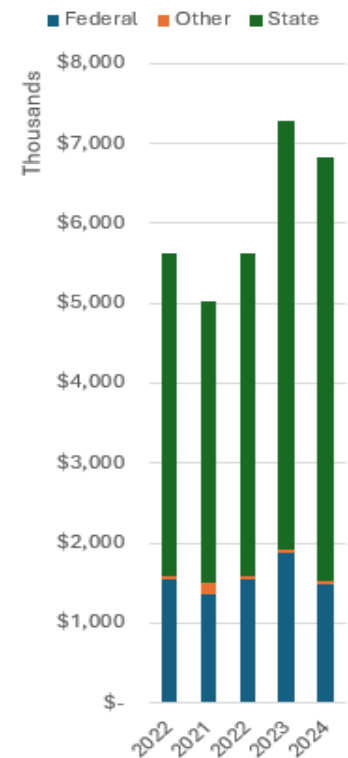


HOW OUR FUNDING IS ALLOCATED



- ADMINISTRATION COSTS
- DEPRECIATION AND AMORTISATION
- DIRECT SERVICE DELIVERY COSTS
- EMPLOYEE COSTS
- OCCUPANCY AND PROPERTY COSTS
- OTHER OPERATING COSTS

Funding by Source



Challenges and Looking Forward

2024 was not without its challenges. Recruitment remained a significant issue, with ongoing difficulties in attracting qualified staff in a competitive market. Additionally, the reduced availability of tenders posed risks to our ability to secure future funding streams. However, our strong governance framework and the dedication of our management team have ensured that we are well-prepared to navigate these challenges in the year ahead.

Looking forward to 2025FY, we anticipate further growth in our service delivery capacity. We will continue to focus on strengthening our financial reserves to ensure that YFCC can sustain and expand its services in an increasingly uncertain funding environment.

Conclusion

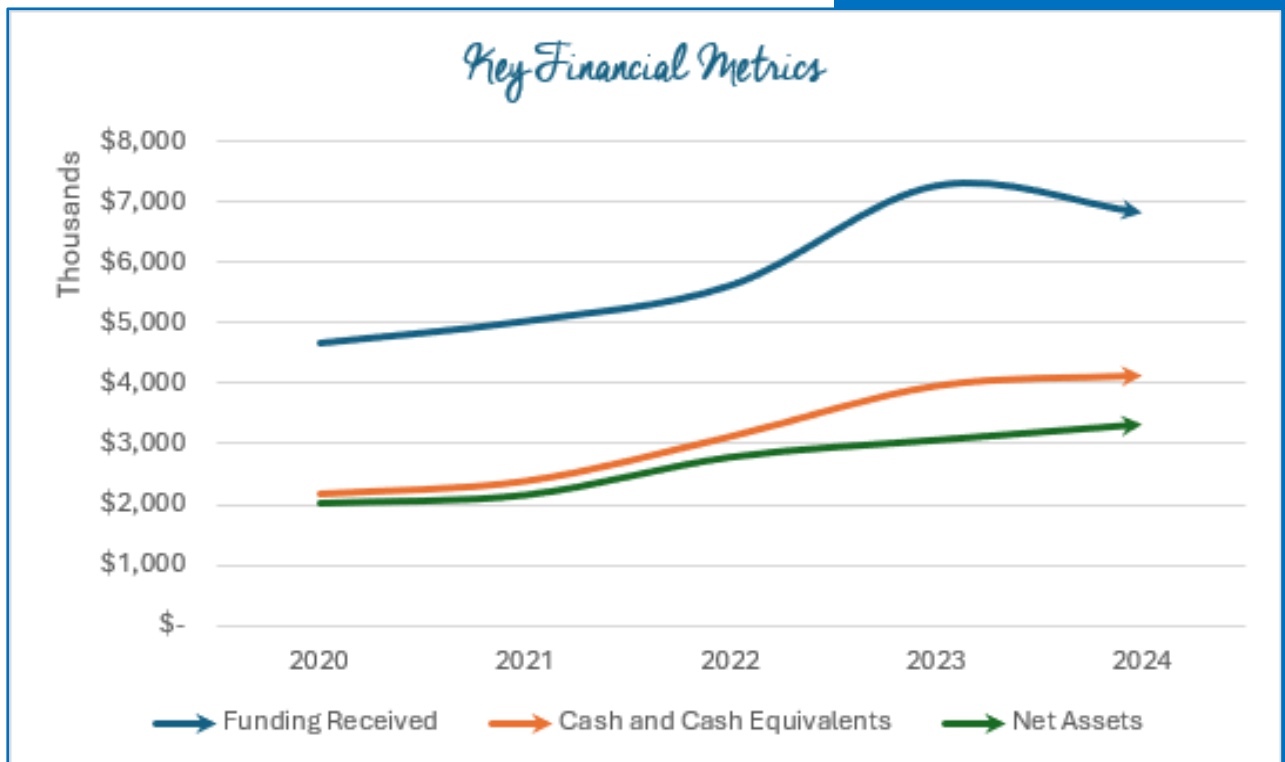
As I reflect on the past year, I am confident that YFCC is on a solid footing to continue its mission of supporting vulnerable young people and families in our community. The foundation we have built over the years, combined with our strategic focus on sustainability and growth, positions us well to meet the challenges of the future.

John Dowling
Treasurer

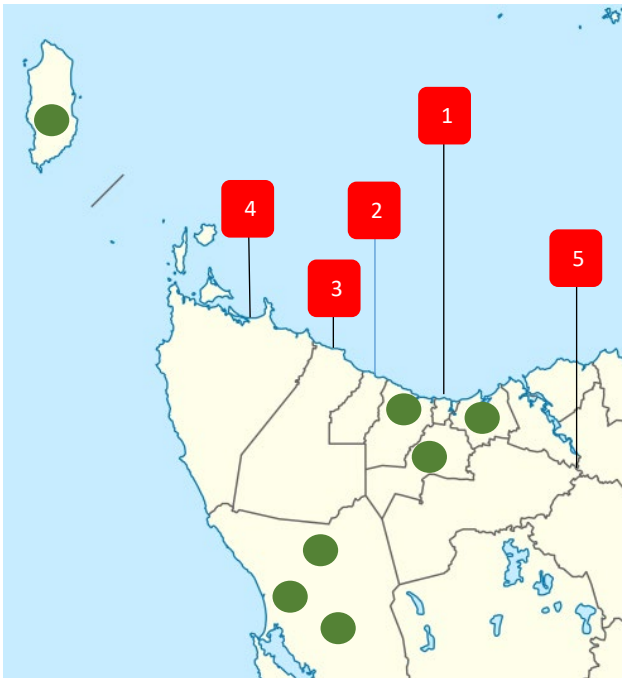
“YFCC IS ON A SOLID FOOTING”

“We found the financial systems and processes of the organisation to be well organised and controlled, and the staff involved appeared to have a high level of understanding of the key drivers of financial performance.”

Synectic Audit Findings
2023-24



OUR LOCATIONS *and Services*



DEVONPORT HEAD OFFICE

62 Stewart Street Tel. (03) 6423 6635
Email yfcc@yfcc.com.au

1

SERVICES
Needle and Syringe Program (NSP)
Emergency Relief Service

THE JUNCTION HUBS

Devonport 64 Stewart St. Tel. (03) 6424 7353
Burnie 129 Wilson St. Tel. (03) 6431 9552

1

2

SERVICES
Youth Alcohol and Drugs Service (YADS) - Regional Alcohol and
Drugs Service (RADS) – Integrated Family Support Services
(IFSS) - Youth programs, ARVOS and School Holiday Programs -

DEVONPORT YOUTH ACCOM. SERVICES

176 William Street Tel. (03) 6424 775 or (03) 6424 9520

SERVICES
Crisis Accommodation Support Services (CASS)
Transitional Accommodation Support Services (TASS)

1

BURNIE OFFICE

Burnie 129 Wilson St. Tel. (03) 6431 9552 or (03) 6432 2759

SERVICES
Youth Alcohol and Drug Service (YADS)
Regional Alcohol and Drug Service (RADS)
Helping Young Families (HYF)

2

BURNIE YOUTH ACCOM. SERVICES

306-310 Mount Street, Upper Burnie
Tel. (03) 6431 9230

SERVICES
Crisis Accommodation Support Services (CASS)
Transitional Accommodation Support Service (TASS)

2

UPPER BURNIE OFFICE

4 Reid Street Tel. (03) 6423 6635

SERVICES
Fit For Work Burnie
North West Driver Mentor Program

2

LAUNCESTON YOUTH ACCOM. SERVICES

31 Brisbane Street Tel. (03) 6709 8444
SERVICES
Malana – Youth At Risk Centre (YARC)

5

DEVONPORT EMPLOYMENT PROGRAMS

3/35 Stewart Street Tel. (03) 6423 6635

SERVICES
Fit For Work Devonport
Career Connector Service
North West Driver Mentor Program

1

WYNYARD OFFICE

Little Goldie Street (entrance opposite skate park)
Tel. (03) 6431 9552

SERVICES
Youth Alcohol and Drug Service (YADS)
Regional Alcohol and Drug Service (RADS)
Community Alcohol and Drug Support Services (CADSS)

3

SMITHTON OFFICE

10 King Street (CHAC offices) Tel. 0439 029 618

SERVICES
Regional Alcohol and Drug Service (RADS)
Community Alcohol and Drug Support Services (CADSS)

4

WITH ADDITIONAL OUTREACH SERVICES TO

Latrobe, Ulverstone, Sheffield, Zeehan, Rosebery,
Queenstown and King Island



HELPING YFCC MAKE A DIFFERENCE?

OUR *Partners* IN *Success*

54 Reasons

Aboriginal Legal Services
Alcohol and Drug Foundation
Alcohol and Drug Service
Alcohol, Tobacco and Other Drugs Council of Tasmania
Anglicare - Youth Family Preservation Program
Anglicare
APM Australia
Area Connect
Ashley Youth Detention Centre
Asuria
AtWork
Aurora
Baptcare
Ben Lomond Snow Sports Hire
Big Picture School
Blue Gum Child and Family Learning Centre
Brave Foundation
Brooks High School
Brumby Hill Aboriginal Corporation
Bunnings Burnie
Burnie Child and Family Learning Centre
Burnie City Council
Burnie Community House
Burnie High School
Burnie Works
Burnie Youth Council
Café Smart
CAMHS
Carers Tasmania
CatholicCare
Centre for Excellence in Child and Family Welfare
Centrelink
Child Safety Services
Choose Life Services
Circular Head Aboriginal Corporation (CHAC)
Circular Head Council
City Mission Launceston
Civic Contractor Federation
Colony 47
Cornerstone Youth Services
Costa Group
CVGT Australia
Deloraine High School
Department of Employment and Workplace Relations
Department of Children, Young People and Education
Department of Health
Department of Industry, Science and Resources
Department of Justice
Department of Social Services
Devonport Chaplaincy
Devonport City Council

Devonport Community House
Devonport High School
Devonport Spec Savers
Domaur Production Inc.
Dominos Pizzas Launceston
Don College
Don Medical Clinic
Drop in Skate School
Drug Education Network
Early Childhood Intervention Service
East Devonport Child and Family Learning Centre
East Devonport Community House
Engender Equality
EPIC Assist
Family Planning Tasmania
Future Isle
Gail Gittos
Gateway Church
Glenhaven Family care
Greenham
Havenview Primary School
Hellyer College
Homes Tasmania
Housing Choices
Housing Connect
Indie School Burnie
Indie School Devonport
International Café
IPWU (Inpatient Withdrawal Unit)
Jay Jays Devonport
JCP Youth
JJ's Bakery
Jobs Tasmania
John Dowling
Karinia Young Women's Shelter
Keen partners
Kentish Council
Knit One Give One
Larapi Child and Family Learning Centre
Latrobe High School
Launceston General Hospital
Laurel House
Libraries Tasmania
Link Resources
Liv-eat Healthy Eating
Madison O'Neill
Marist Regional College
MAS National
Max Employment
Mental Health Council of Tasmania
Mike Gaffney MLC
Mission Australia

Montello Primary School
 Multicultural Employment Services Network
 My Pathway
 MyState Devonport
 Nathaniel Lau
 National Joblink
 NDIS
 NDS
 Neveco Business IT Solutions
 No 34 Aboriginal Services
 No Interest Loan Scheme (NILS)
 North West Support School
 Nova Publishing
 NW Community Legal Service
 Oak Possibility
 Parklands High School
 Pathway Shed
 PCYC
 Penguin High School
 People-Peopel
 Primary Health Tasmania
 Queechy High School
 Queenstown Child and Family Learning Centre
 RANT Arts
 Reclink Australia
 Reece High School
 Relationships Australia
 Richmond Fellowship Tasmania
 Romaine Park Primary School
 Rosebery Community House
 RTV
 Rural Alive and Well
 Rural Health
 Safe Choices
 Sea FM
 Searson Buck
 Sexual Assault Support Service
 Share the Dignity
 Sheffield School
 Smithton High School
 Speak Out Advocacy
 Spencer Clinic Inpatient Unit
 St John First Aid
 St Patricks College
 St Vincents de Paul Society
 St. Brendon Shaw College
 Stewart Childcare Centre
 Strong Families Safe Kids Advice and Referral Line
 Study Centre Smithton
 Sylvia Berger
 Synectic
 T4 School Launceston
 TasCOSS
 Tasmania Police
 Tasmanian Aboriginal Centre
 Tasmanian Building and Apprenticeship Scheme
 Tasmanian Community Fund
 Tasmanian Hospitality Association
 Tasmanian Prison Services
 TasNetworks
 TasTAFE

Teen Challenge - Hope Café Launceston
 Terry White Chemist - Brisbane Street
 The Link Youth Health Services
 The Salvation Army
 Thyne House - Anglicare
 TMEC
 Trades Women Australia
 Ulverstone High School
 Ulverstone Neighbourhood House
 UTAS
 Warrabee Women's Shelter
 Welcome Cultural Services
 Wellways
 West Coast Council
 West North West Working
 Westcare Tasmania
 Wilmot Primary School
 Windsor Allied Health
 WISE Employment
 Wise Guise Pizza
 Women's Legal Service Tasmania
 Working It Out
 Wynyard High School
 Wynyard-Waratah Council
 Yolla District School
 Youth Futures
 Youth Health North
 Youth Justice
 Youth Network of Tasmania (YNOT)
 Zeehan Community House
 Zephyr Education (QLD)



Donation presentation by Domaur Productions

Thank you to all our
Funders

HELPING YFCC
MAKE A
DIFFERENCE?



Regional Alcohol and Drugs Service (RADS) and Community Alcohol and Drugs Support Service (CADSS) are supported by Primary Health Tasmania under the Australian Government's Primary Health Networks Program.



The Career Connector Service and the Fit For Work Burnie and Devonport projects are supported by the Tasmanian Government through the Department of State Growth.



The Youth Pathways program (completed) and the North West Driver Mentor Program are funded by the Tasmanian Community Fund.



Youth Alcohol and Drugs Service (YADS), Needle Syringe Program (NSP) and AOD Peer Worker Program is supported by the Crown through the Department of Health.



The Helping Young Families program is supported by CatholicCare through the Australian Government's Department of Social Services



Australian Government
Department of Industry, Science, Energy and Resources

The Detour Project was supported by the Australian Government through the Department of Industry, Science, Energy and Resource



The Integrated Family Support Service (IFSS) is supported by the Tasmanian Government through Mission Australia.



Australian Government
Department of Social Services

The Emergency Relief Service is supported by the Australian Government through the Department of Social Services

YFCC Youth Accommodation Services supported by the Tasmanian Government through Homes Tasmania.



The ARVOs Program supported by MyState Bank through the MyState Foundation.



The ARVOs Program supported by Burnie City Council through the Community Grants program.



Youth Pathways Program (completed) and the North West Driver Mentor Program supported by Burnie Works.