

DID WE MAKE
A DIFFERENCE?



of Clients Would Recommend YFCC Services to a Friend



Found it Easy to Access YFCC Services



Health Promotion Program Participants



Health Promotion Participants Reported Increased Skills and Knowledge



Partners in Service Delivery

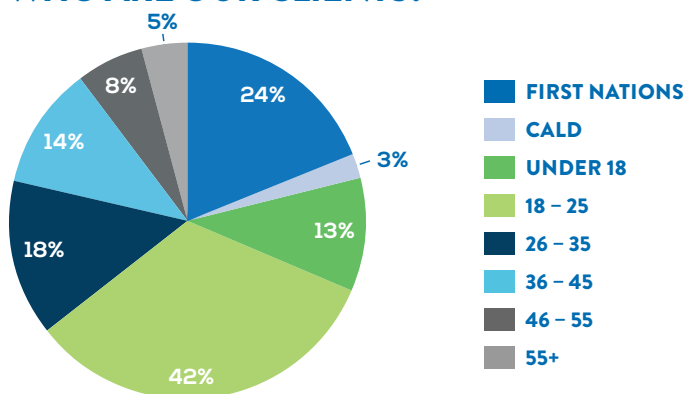
OUR VISION

A resilient, inclusive and engaged community where individuals and families have the opportunity to achieve goals and seek positive change.

2023-24, and my 20th year with YFCC, proved to be another successful and busy year. Our new, purpose-built youth facility opened in Mount Street, Upper Burnie, with both our Crisis and Transitional Accommodation Support Services now operating from the one site, offering safe, affordable and supported housing for young people facing or at risk of homelessness.

Co-designed with young people, we commenced the NW Driver Mentor Program, assisting young people to gain driving experience to complete the compulsory 80 hours on-road driving experience for their driver's licence. We also continued the AOD Peer Worker Project this year. This project enables us to engage trained peer workers to utilise their lived experience of substance use and/or drug dependence and subsequent recovery to support others in the community.

WHO ARE OUR CLIENTS?



*Includes registered, formal clients.



Client caseloads across all YFCC services have remained full. The complexity of client's needs has increased, with YFCC staff stepping up to support them, utilising their knowledge and expertise to support clients to achieve their goals and aspirations.

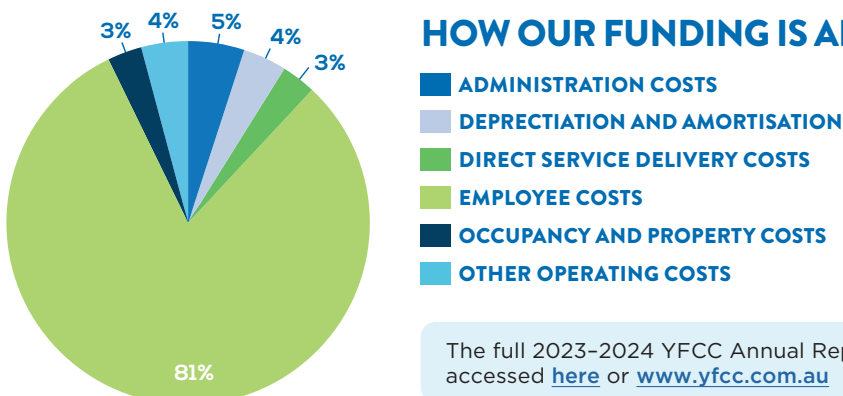
Significant advocacy work has been conducted at a sector level to seek appropriate indexation across services as this has been insufficient over many years resulting in an inability to meet operational costs.

We wish to express our profound gratitude to the individuals, families, and communities we serve. We are deeply honoured and humbled by your willingness to share your experiences with us. Your trust enables us to collaborate effectively, providing the encouragement, support, and resources needed to help you achieve your goals and foster positive change. Our deepest appreciation is extended to the entire YFCC team. You are the outstanding heroes of our Organisation, and your unwavering motivation and dedication set the standard for our success.

I extend my wholehearted thanks to all YFCC Board Members. Your diverse perspectives, commitment to inclusion, and collective wisdom are invaluable strengths that benefit our communities.

Lastly, our work would not be possible without the support of our funders. We deeply value your collaboration and investment, which help empower us to make a remarkable impact in the communities we serve. Additionally, we are immensely grateful for the crucial contributions of our peak bodies, partners, and donors. You each play an essential role in helping us navigate the growing challenges and complexities of the not-for-profit sector while promoting innovation and driving positive social change.

HOW OUR FUNDING IS ALLOCATED



The full 2023-2024 YFCC Annual Report can be accessed [here](#) or www.yfcc.com.au