## DID WE MAKE A DIFFERENCE?



Annual REPORT SUMMARY

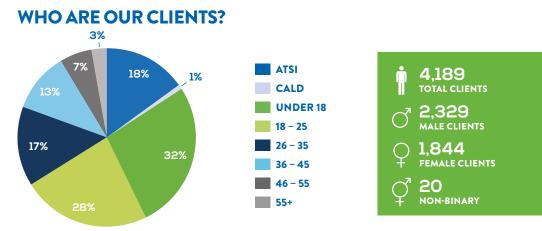
## 2021-2022

## **OUR MISSION**

We will provide encouragement, support and resources to enable individuals and families to participate positively in the community.

This year saw considerable new service tender success with YFCC securing operational tenders for the Launceston Youth At Risk Centre and the Burnie Youth 2 Independence (Y2I) Facility. This will result in significant growth and expansion of YFCC service delivery, with operations extended into the North of the State for the first time, and additional staff and revenue of approximately \$1.3m per year over the funded periods.

YFCC continues to provide direct services in over 15 Tasmania communities.



\*Includes registered and informal clients.

We also commenced delivery of two new services, Youth Navigators and Youth Pathways, during the year. Both youth employment services operate across the North West region and are delivered collaboratively with a range of local and state-wide services.

Due to a prior year election commitment, we were thrilled to be able to extend the period of operation for Fit for Work in Devonport. This service has been highly effective in working with local Job Agencies to intensively support young jobseekers to address health and wellbeing issues, build social connections and relationships and participate in soft skills training to enable participation in training, education and employment. In the next financial year, Fit for Work will be extended into the Burnie region, and we will see the commencement of two new services Project Detour and the Career Connector Service across the NW Coast.

A key strategy for YFCC is our investment in our staff and to ensure we deliver quality services.

Over the year, we invested \$137,000 in clinical supervision and professional development, ensuring our staff are best equipped and supported to undertake their roles. This year we have also expanded the remit our Clinical Governance Committee to include a specific focus on staff health and wellbeing.

Most importantly, I wish to acknowledge and thank the communities, families and individuals we serve. We are grateful that you are willing to share your experiences with us so that we can collaborate to find the resources and connections needed to reach your goals. We will always strive to keep you safe and at the forefront of all that we do.

We could not do this work without the trust and support of our funders. We truly appreciate your insight and investment, which, in turn, enables us to make an impact. We are also highly thankful for the role our peak bodies, partners and donors play in helping us to navigate the increasing challenges and demands of the not-for-profit sector, push for innovation and create positive social change.





of our Clients Showed an Improvement After Intervention





Health Promotion Program Participants



Health Promotion Participants Reported Increased Skills and Knowledge



Partners in Service Delivery