

DID WE MAKE
A DIFFERENCE?

86%

of our Clients Showed
an Improvement After
Intervention

243

Health Promotion
Programs Delivered

8,149

Health Promotion
Program Participants

98%

Health Promotion
Participants Reported
Increased Skills and
Knowledge

171

Partners in
Service Delivery

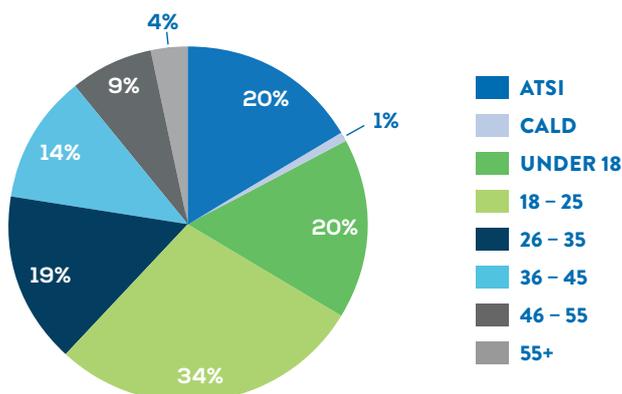
OUR MISSION

We will provide encouragement, support and resources to enable individuals and families to participate positively in the community.

This year continued to be overshadowed by the COVID-19 pandemic which has in many ways exasperated existing systems blockages and barriers and created increasing client numbers and client complexity. However, despite these challenges, we have been able to minimise disruption to critical services and adapt quickly and flexibly where we have needed to. We have kept our staff and communities safe and remained focussed on our core role in supporting those who have a lived experience of vulnerability or disadvantage.

YFCC continues to provide direct services in over 15 Tasmanian communities.

WHO ARE OUR CLIENTS?



*Includes registered and informal clients.



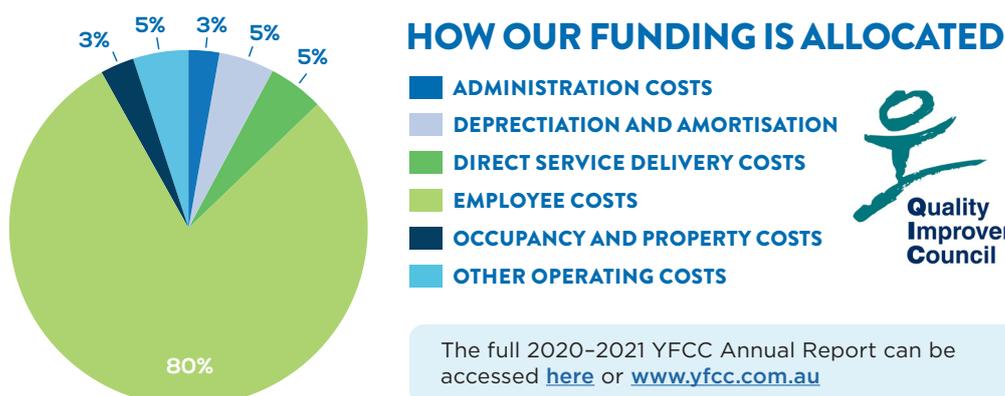
This past year we celebrated 40 years of service in the Tasmanian community - a significant milestone for any community organisation. This occasion provided a timely opportunity to reflect and acknowledge the dedication and commitment of the then volunteers who established critical youth accommodation services in Devonport and Ulverstone, initially without government funding.

We were very proud to see the graduation of our first four peer trainees this year. These peers, all of whom are outstanding role models, are now using their lived experience to share information, skills and strategies to support YFCC, our clients and others in their journey. Additionally, they are helping to build capacity for the broader community service sector, including supporting the improvement, integration and personalisation of services.

A key strategy for YFCC is our investment in our staff and to ensure we deliver quality services. Over the year, we invested over \$129,729 in clinical supervision and professional development alone. Our Quality Accreditation and Continuous Quality Improvement (CQI) program wraps around everything we do. This year we gained accreditation against the National Mental Health Standards 2010 and the Quality Improvement Council's Health and Community Service Standards 7th Edition. We also meet the National Standards for Child Safe Organisations (2019).

YFCC wish to acknowledge and thank the communities, families and individuals we serve. We are grateful that you are willing to share your experiences with us so that we can work together to find the resources and connections needed to unlock the potential within. We guarantee you we will strive to keep you safe and at the heart of all that we do.

We could not do this work without the backing of our funders and donors. We truly appreciate your input and collaboration. We are also highly thankful for the role our peak bodies and partners play in helping to drive the vision and mission of YFCC. With shared purpose, we are able to navigate the increasing challenges of the not-for-profit sector, propel innovation and create positive social impact.



HOW OUR FUNDING IS ALLOCATED

-  ADMINISTRATION COSTS
-  DEPRECIATION AND AMORTISATION
-  DIRECT SERVICE DELIVERY COSTS
-  EMPLOYEE COSTS
-  OCCUPANCY AND PROPERTY COSTS
-  OTHER OPERATING COSTS



The full 2020-2021 YFCC Annual Report can be accessed [here](#) or www.yfcc.com.au