

**DID WE MAKE
A DIFFERENCE?**



of our Clients Showed an Improvement After Intervention



Health Promotion Programs Delivered



Health Promotion Program Participants



Health Promotion Participants Reported Increased Skills and Knowledge



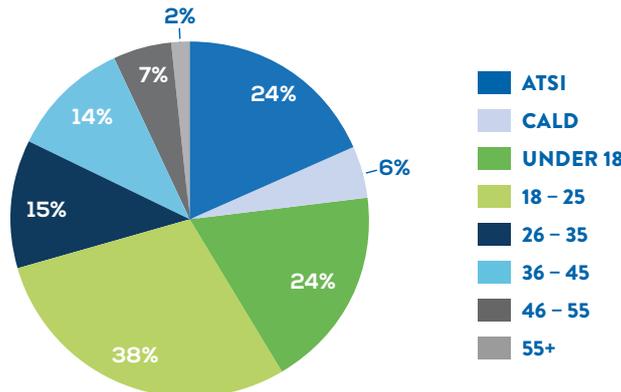
Partners in Service Delivery

OUR MISSION

We will provide encouragement, support and resources to enable individuals and families to participate positively in the community.

YFCC's impact measurement shows that our support to clients resulted in statistically significant enhancements across all domains of the Social Determinants of Health from entry to exit. This data also tells us that our services are successfully supporting people to experience improvements in the drivers of their overall wellbeing, which inevitably leads to these outcomes being more sustainable.

WHO ARE OUR CLIENTS?



*Includes registered and informal clients.



YFCC continues to provide direct services in over 15 Tasmanian communities.

With the support of LUCRF, we have strengthened and increased our service delivery from the junction HUBs in Devonport and Burnie through the employment of a dedicated youth worker. Both HUBs provide safe, creative and adaptable spaces where services can come together with young people, families and other community members to develop collective strategies to address their current issues. The HUBs youth engagement programs are going from strength to strength, with participant numbers almost at capacity. This financial year we had 841 participants for "Arvos" across both sites and 175 attending the school holiday events.

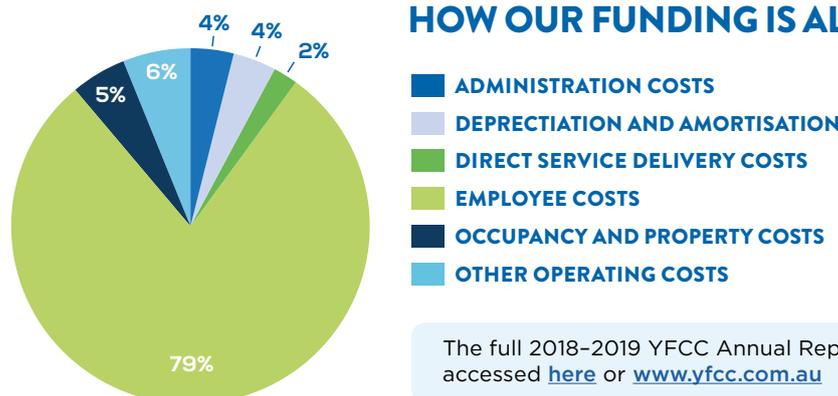
A key strategy for YFCC is our investment in our staff to ensure we deliver quality services. This year we were very excited to create a new position within the Organisation focussing on Clinical Supervision and Service Improvement. This role will be critical in overseeing the Organisation's clinical framework, therapeutic practices and clinical supervision. We have a strong culture of supporting staff to continually upgrade their qualifications and training to ensure they meet current and emerging needs.

Our Quality Accreditation and Continuous Quality Improvement (CQI) program wraps around everything we do. This year we updated our program to meet the accreditation requirements of the Quality Improvement Council's Health and Community Service Standards 7th Edition. Recognising the supports we have been providing to our clients over a long time, we also commenced implementing the National Mental Health Standards 2010, with the aim of achieving accreditation in late 2020.

YFCC is thankful to the communities and people we serve. We are privileged to hear your truths and to share your journey. Our promise is to ensure we keep you at the centre of all that we do.

We also recognise and thank our funders and donors for their past and ongoing support. Your contribution is key to achieving our purpose and we appreciate your trust in us. Collectively we create more inclusive and resilient communities.

HOW OUR FUNDING IS ALLOCATED



The full 2018-2019 YFCC Annual Report can be accessed [here](#) or www.yfcc.com.au