

**DID WE MAKE
A DIFFERENCE?**



of our Clients Showed
an Improvement After
Intervention



Health Promotion
Programs Delivered



Health Promotion
Program Participants



Health Promotion
Participants Reported
Increased Skills and
Knowledge



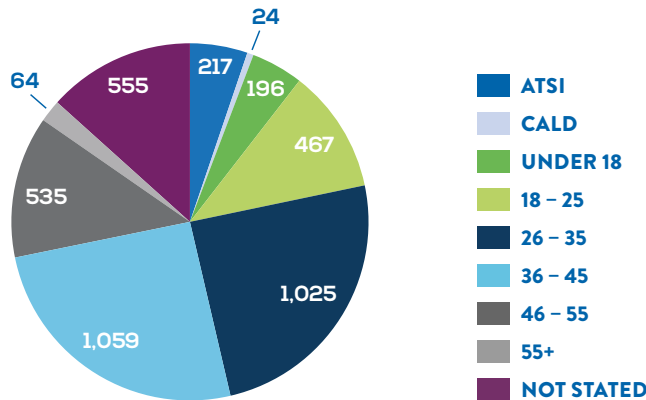
Partners in
Service Delivery

OUR MISSION

We will provide encouragement, support and resources to enable individuals and families to participate positively in the community.

YFCC's impact measurement shows that our support for clients resulted in statistically substantial improvement across all domains of the Social Determinants of Health from entry to exit. This also tells us that our services are successfully supporting people to experience enhancements in the drivers of their overall wellbeing, which inevitably leads to these outcomes being more sustainable.

WHO ARE OUR CLIENTS?



*Includes registered and informal clients.



YFCC continues to provide direct services in over 15 Tasmanian communities, most of which is made possible through working with partners.

We have also strengthened and increased our service delivery from the junction HUBs in Devonport and Burnie. Both HUBs provide safe, creative and adaptable spaces where services can come together with young people, families and other community members to develop collective strategies to address their current issues. The HUBs youth engagement programs are going from strength to strength, with participant numbers almost at capacity.

An important strategy for YFCC is to invest in our staff and ensure we deliver quality services. We have a strong culture of supporting staff to continually upgrade their qualifications and training to ensure they continue to meet emerging needs. Over the year we invested \$ 75,997 in professional development and clinical supervision.

Our Quality Accreditation and Continuous Quality Improvement (CQI) program wraps around everything we do. This year we participated in a full Accreditation review. We successfully achieved our third round (three year cycles) of Quality Innovation Performance accreditation against the Quality Improvement Council's Health and Community Service Standards 6th Edition.

Finally, after much anticipation, we relocated our Oldaker Street offices to 62 and 64 Stewart Street, Devonport, joining existing staff on site at 64 Stewart Street. In addition to improving our office environment, this move has facilitated further resource sharing and a reduction in overhead expenditure.

YFCC acknowledges and thanks our funders and donors for their past and ongoing support. Your support is key to achieving our vision. We are continually moved by your commitment to making a difference in the lives of so many. We also acknowledge the essential roles our peak bodies and partners play in the life of YFCC. Together we strive for a more inclusive and resilient society.

HOW OUR FUNDING IS ALLOCATED

