



YOUTH, FAMILY AND COMMUNITY CONNECTIONS INC.

Annual **REPORT**

2014-2015





the junction

youth information activities support services

YOUTH PROGRAMS at the junction:

- Alcohol & Other Drug Counselling
- School Holiday Programs
- Crisis Intervention & Information
- Health Promotion
- Support and Advocacy
- Skills and Job Training
- Drug Education
- And referral to other Services

Youth & Family Focus Inc.

staff@yaff.com.au • p: 03 6424 7353

adspace

Open Thu 9 - 5 or by appointment

6424 2144

OUR MISSION

WE WILL PROVIDE ENCOURAGEMENT, SUPPORT AND RESOURCES TO ENABLE INDIVIDUALS AND FAMILIES TO PARTICIPATE POSITIVELY IN THE COMMUNITY.

OUR VALUES

THE VALUES WHICH UNDERPIN HOW WE WORK ARE:

- EMPATHY
- INTEGRITY
- RESPECT
- EQUALITY
- REFLECTIVE

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CHAIRMAN'S *Report*

Welcome to this my final report as chairman of Youth Family and Community Connections, after 13 years as a board member and the last 2 as chairman I have decided it is time to retire from both roles.

Thank you for the opportunity to be involved. Hopefully in my time I have been able to provide some contribution to our community, clients and stakeholders.

The 2014–2015 year was a year of consolidation post merger, exploring future directions and continued maturation of the organisation.

Our current Strategic Plan for the period 2014 to 2017 is a “living” document that the board reviews on a regular and ongoing basis. During the period in question the board was pleased to note the successful achievement of a number of the strategies underpinning our goals. These achievements are outlined elsewhere in the operational components of the annual reports. The board has decided to undertake a significant review of our strategic plan with a view to determining if additional strategies are appropriate for the years ahead; to that end a day has been set aside for the board in February 2016 to do this.

The YFCC Board undertook its annual board effectiveness and skills audit. This was completed individually and then collated by the chair. Overall the board was considered more than effective. In our skills audit it was assessed as having a good balance and an appropriate mix of skills. While a number of board members have marketing and public relations experience it is considered desirable to recruit a person to the board who is a day to day practitioner in this area.

All board members are independently elected and the question of conflict of interest is addressed at each meeting as a standing agenda item.

The cost of governance for the organisation is relatively minimal and included within line items in the annual accounts.

The organisations constitution and board governance policies are reviewed on an ongoing basis, with formal review points scheduled in the annual agenda.

Operational policies that impact or involve the board are reviewed on a structured formal basis. All non-board operational policies are reviewed by the CEO who reports on these through the monthly governance reporting.

On January 29th 2015 the cancellation of the Incorporation of Community Connections Inc. occurred bringing to a legal end the life of a wonderful organisation; however the history and legacy along with the history and legacy of YaFF continue to live on through YFCC.

As mentioned in last years report the board determined to progress some renewal and intergenerational change in its membership. Through a “low-key” advertising process we sought expressions of interest from younger community members including service users in joining the board. The board was very pleased with the quantity and quality of candidates interested in joining with us. As part of the selection panel I was incredibly impressed with the calibre of young persons interviewed. At our AGM in 2014 Jess Deans, Sophie McCarthy and Zac Healey joined us from that exercise. At the same AGM the Mayor of Devonport Steve Martin also joined the board. It became apparent to Steve that with the increasing workload at Council he would not be able to devote the appropriate amount of time to us and he resigned from the board in April 2015. We thank Steve for his interest and ongoing support of the organisation.

In early March Melanie Wyatt advised of her resignation from the board and her role as Public Officer due to relocation to the mainland for work purposes. We thanked Melanie for her contributions and interest since 2012 to both YaFF and YFCC. Peter Hollister was appointed to the role of Public Officer.

Zac Healey decided in May 2015 that a role on the Board was not for him. Zac was looking for a more practical role in assisting clients of our service and we thank Zac for his service and his input and his desire to assist others in the community.

In early September long serving board member Michael Walsh advised me of his resignation from the board. It was something that Michael had been considering for some time and with growing commitments in other areas and confident in the future of the board the time was now appropriate. With nearly 10 years service to the board of CC Inc and YFCC the board appreciated Michael's thoughtful input and counsel.

During the year the CEO and Chairman had discussed interest expressed by a number of people in joining the board. I'm pleased to say that in July the board determined to appoint Nick Sherry and Chris Young to its ranks. Both Nick and Chris bring a wealth of experience to the board Nick from a union, parliamentary and for profit board sector background and Chris from the legal sector. The board looks forward to the long term contribution of Nick and Chris.

Just recently long term board member David Kay advised me of his intent to retire from the board, as his roles as chair of Abbeyfield Australia and more recently board member of Abbeyfield International meant that he would no longer have the time available to commit to his role with YFCC. David has served both CC Inc as treasurer and YFCC as secretary for nearly 10 years. The board thanks David for his input and guidance over that time.

The long term input and commitment of John Groenewold,

CHAIRMAN'S *Report* continued...

Elizabeth Singleton, Peter Hollister and Richard Muir Wilson is appreciated and acknowledged. John has given over 30 year's service and the wisdom and calming nature of the "father" of the board has been appreciated by this chair. Elizabeth Singleton is another who brings a level of maturity and politeness to all discussions.

The contributions of Jess Deans and Sophie McCarthy as our newer board members are appreciated; the vibrancy and questions raised ensure that the board does not become complacent.

I noticed recently that another community organisation advertised staff volunteers and board service milestones. I thought this was a wonderful public acknowledgement of these people by that organisation and may be something that this organisation may wish to consider.

While staff have service recognised through industrial means such as long service leave, there is no public acknowledgement for all the categories mentioned above. People undertake service without the expectation of reward and the board in particular with the increasing legal and other growing responsibilities should be acknowledged. The board are the owners (caretakers) on behalf of the community.

The board has maintained a dialogue, at officer level, with other like minded organisations within the state in relation to future mergers or closer working relationships. At an appropriate time discussion will be raised to a board to board level. Any future mergers will need to be managed with the need for growth versus maintaining local linkages and input.

At this years AGM there are several constitutional changes proposed. If passed they would see the return to 1 vice chairman, the need for 2 post merger deemed to be no longer required. The board has also proposed the introduction of "maximum" terms of board appointment; these would be for terms of 3 by 3 years, with continuation past that point subject to ongoing annual election. The intent is to ensure ongoing focus on performance and renewal. These changes are not intended to be retrospective but if approved would apply from this year going forward.

Nick Sherry has agreed to take on the role of Chairman for 2015–2016, with Nick's depth and breadth of experience he can assist the organisation to grow further.

I mentioned in my last years report, "I have always thought that there should be more opportunity for charitable entities such as Youth Family and Community Connections Inc to develop philanthropic and/or corporate partnerships with the broader community, however being a smaller regional entity does not facilitate ease of access to major board rooms often located in the major metropolitan cities. While I do not propose to have the answer as to how we can access/

leverage these partnerships, it is something that the board could give some thought to in the future." I believe Nick may be the ideal person to facilitate this.

Sophie McCarthy has agreed to take on the role of vice chairman for 2015–2016 and the board looks forward to her continued personal growth and input.

In 2014–2015 the team achieved a wonderful financial result. Part of this was due to prudent and stringent financial management in the initial post merger year. While surplus is not a key driver for the organisation it is an important KPI and necessary "must" for any organisation whether it is a not for profit or for profit, the board does not expect this level of surplus to occur in 2015–2016, however a surplus will be maintained.

Our Chief Executive Officer, Roslyn Atkinson, and ALL the team have provided outstanding contributions in meeting the needs of our Community, Clients and Stakeholders. This is readily attested to in performance and multi level feedback and ALL the team are congratulated for a job well done.

The detail of the activity is outlined in the operational components of the Annual Report.

Keep up the geat work team.

To all my fellow board colleagues thank you for your support, contributions and unselfish giving. It has been greatly appreciated. The positive camaraderie, good humour and generally positive consensus agreement have also been appreciated. Once again I would particularly like to thank David and Beth for continuing to provide my "taxi" service due to my continuing incapacity.

In retiring, I thank you all for the last 13 years journey and wish the organisation every success and prosperity into the future.

And finally as I did in 2013/2014 remind us all for our reason for being with the following from our current vision and mission:

".....contributes to a community where individuals and families have the opportunity to achieve goals and to seek positive change.

We will provide encouragement, support and resources to enable individuals and families to participate positively in the community."

Ross Cameron

Ross Cameron
Chairman

CEO Report

Having a clear focus and setting long-term goals has a really positive impact for organisations in terms of managing their capacity for change. In light of this, we commenced this financial year with revising our Vision, Mission and Values to guide the overall aims, activities and ethics of YFCC as we move forward. Alongside this, we implemented a new Strategic Plan, which was then broken down into workable projects and specific tasks, allowing capacity for responsiveness and innovation. We continued to embed improved and consistent practices and procedures across newly merged services and programs and continued to improve our clients and stakeholder engagement strategies. By growing alongside the community and adapting to changing needs, and by embracing continuous improvement policies and procedures and well-rounded feedback processes, I believe we have, and will continue to, remain relevant.

This clear vision, combined with our purpose and core values, has allowed us to continue to seek out sustainable opportunities to effectively support our clients. This is demonstrated through our strengthened focus on collaborating and actively building of networks of partnerships with professionals and specialists across various sectors to combine the very best of practices and approaches to deliver the most comprehensive care for our clients. This year we established the junction Hub, a collective/integrated service delivery approach, where YFCC has partnered with multiple community based services, including local government, health, employment and education to provide a multidisciplinary approach promoting early intervention, in the hope of improving long term outcomes and opportunities for young people in the community, and thereby bring about social change.

An additional focus has, and continues to be, strengthening our profile and brand in the community. To this end, we have developed a new logo and a new website and we have increased our use of social media to reach a broader audience. We have also improved the circulation of our e-news and other program information.

Our staff continue to be supported by a culture of learning and continuous improvement, with a strong emphasis on leadership throughout all levels of the organisation. We see professional development as an important investment rather than an overhead, leading to improved job knowledge, better decisions, reduced costs, better services and enhanced well-being. This year, in line with the development of our client management system which, when fully implemented, will enhance productivity,

support innovation and improve reporting, we focused on developing staff skills to ensure they are able to manage the new working environment. Hence training focussed on client engagement, outcomes measurement and values alignment.

Our stakeholders and clients can also be assured we are delivering high quality services we are proud of. In December we underwent a Quality Accreditation review, which included a review of all new systems and practices put in place since the merger in the 2013-2014 financial year. Pleasingly, we are meeting all Quality Improvement Council Health and Community Services Standards. Our Quality Work Plan will guide further quality improvement practices over the coming year.

Our Board underwent some renewal this year, including the addition of a consumer representative, and also partook in a Skills and Knowledge audit, enabling it to identify skills gaps for future Board recruitment and areas for development. Ben Dortimer, Chairman of the Mirabel Foundation, recently said "The best not for profit board members are those with a genuine and selfless desire to contribute and a real passion for the cause". He adds, "This should be balanced with the search for skills". I believe our Board reflect Ben's sentiments. I thank them for their involvement and for giving their time freely.

I would like to acknowledge and thank the Government Departments, our community partners and other organisations, agencies and individuals who have supported YFCC in delivering its services and accomplishing significant and positive outcomes for our clients and North West Tasmanian communities. Together we can go that extra mile!

Finally, I thank our staff. The attitude and effort of our people will always be our most valuable asset. Our staff truly strive to achieve the best for their clients and communities. I know we are making a difference. It's a team effort, and I am grateful to be part of it.



Ros Atkinson
Chief Executive Officer

OUR Funders

- Department of Health (formerly Department of Health and Ageing)
- Department of Social Services (formerly Department of Families, Housing, Community Services and Indigenous Affairs)
- Department of Health and Human Services
- Department of Premier and Cabinet
- Tasmanian Community Fund
- Commonwealth Bank (Small Grant)
- Tasmanian Medicare Local
- Mission Australia
- Choose Employment
- Salvation Army – Employment Plus

OUR Partners

- Acton Family Hub
- ADS – NW, N
- Advanced Personnel Management
- Andrew Cameron and Associates
- Anglicare (various services e.g. Re-connect, TRC, SYP, Housing Connects, RAIN, Mental Health programs, Taz Kidz Club, financial counselling)
- Annie Kenny Young Women's Refuge
- Ashley Youth Detention Centre
- Aspire
- Beyond Blue
- Burnie City Council
- Burnie Community House
- Burnie High School
- Café Inn-dulgence
- Café 22
- Centre Against Sexual Assault
- Centacare
- Centrelink
- Child and Adolescent Mental Health
- Child and Family Services
- Childhood Trauma Foundation
- Choose Life Services
- Church of Latter Day Saints
- Circular Head Aboriginal Corporation
- City Mission – Serenity House and Missiondale
- CMAX Cinema (Katrine Elliot)
- CMD Program
- Community Corrections
- Cornerstone Youth Services
- Country Womens Association
- Department of Emergency Medicine (Hospital/triage)
- Devonfield Enterprises
- Devonport Child Care Centre Inc
- Devonport City Council
- Devonport Community House
- Devonport High School
- Devonport Primary School
- Doctor Jane Cooper
- Don College
- Don Medical Clinic
- Donors 2014-2015
- D Signs
- East Devonport Child and Family Centre
- Eastern Shore Community House
- Emmark Studios
- Family Planning
- Forensic Mental Health
- Gateway Church
- Gateway (Mission Australia)
- Glenhaven
- Good Beginnings
- Health West
- Hellyer College
- Housing Choices
- Housing Connect
- Housing Tasmania
- IPWU (Inpatient Withdrawal Unit)
- Jackie Hallam
- Jessica Redpath
- Josh Armstrong from Launceston Christian School
- Karinya Young Women's Refuge
- Kentish Council
- KFC
- Kommunity Kids/Burnie Community House
- Latrobe Council
- Latrobe High School
- Launceston City Mission (Orana House)
- LiveFree
- Local GP's
- Marist Regional College
- Max Employment
- Meercroft
- Melaleuca
- Melanie Wyatt
- Mel Pursell
- MI Fellowship (Including ASPIRE)
- Mission Australia
- National Joblink
- Neveco Pty Ltd
- NILS
- Nova Design and Print
- No 34 Aboriginal Services
- NWAY
- Outside the Square Solutions
- Parklands High School
- Partners In Recovery
- Penguin High School
- Quality Innovation Performance
- Queenstown High School
- Railton Primary School
- Redwater Creek Railway
- Reece High School
- Regional Alcohol and Drug Service
- Richmond Fellowship of Tasmania
- Rosebery Community House
- Rosebery District High
- Rural Health
- Salvation Army
- SEA FM
- Sexual Health Service
- Sheffield School
- Smithton High School
- Spencer Clinic
- Spreyton Primary School
- St. Brendan Shaw College
- St Columbia Presbyterian Church
- Stallards Camera House
- Standby Response Service
- Stephen Dyke
- Supercheap Auto
- Tasmanian Aboriginal Corporation
- TAFE Tasmania
- TasCOSS
- Tasmania Police
- The Advocate
- The Hub
- The Sheffield Men's Shed
- The Tax Centre
- TL3
- Trudi Jones – Jona Sports and Promotion
- Ulverstone High School
- Ulverstone Neighbourhood House
- Wagyu Pie Company
- Waratah Wynyard Council
- Warrabee Women's Shelter
- Wendy George
- West Coast Council
- West Coast Service Providers Forum
- White Lion
- Wise Employment
- Wynyard High School
- Yolla District High
- Youth Care
- Youth Connections
- Youth Futures
- Youth Health Team
- Youth Justice

WORKING TOGETHER *For Better Outcomes*

Wherever possible YFCC work in partnership with other services to provide a coordinated response to address the needs of young people and their families who are facing challenges in their lives or supporting someone who is facing a challenge.

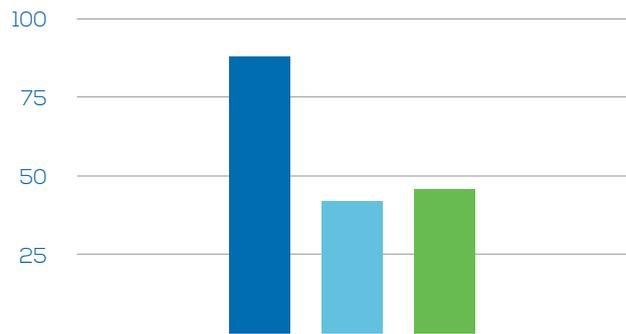
We survey our partner organisations annually to get feedback on how well we are doing and what we might be able to do to make sure our services continue to be the best and most appropriate we can offer.

Showcasing Partnerships in 2016

In 2016 we will be focusing on great partnerships and outcomes through the Working Together To Make A Difference Conference – a chance to showcase the results of our programs and partnerships and learn from the results of fantastic work by other Organisations in partnership.



TOTAL NUMBER OF PARTNERSHIPS



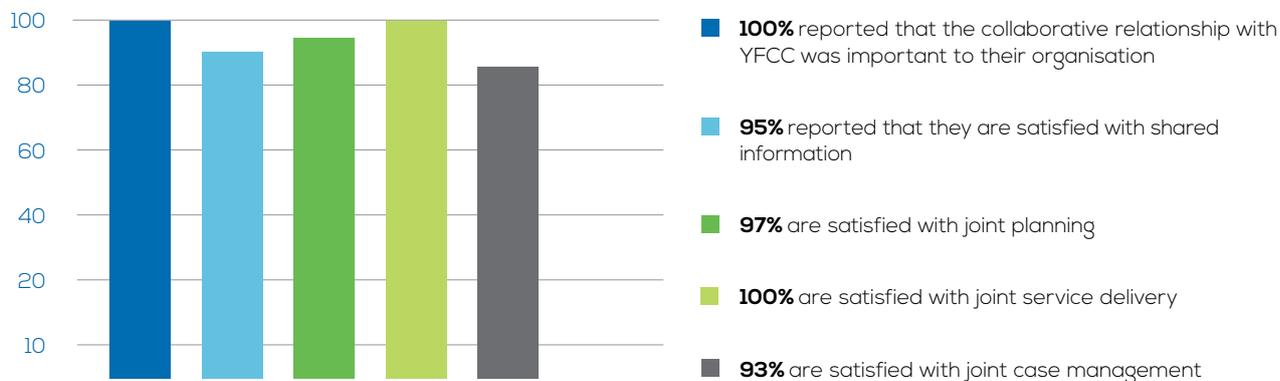
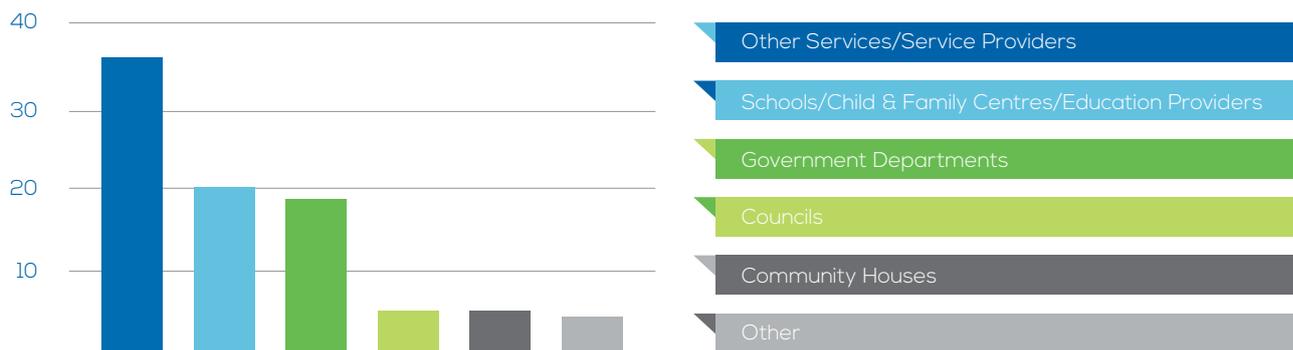
OUR RELATIONSHIP WITH YOUTH, FAMILY AND COMMUNITY CONNECTIONS INC IS ONE OF THE MORE SUCCESSFUL AND EASY TO MANAGE RELATIONSHIPS OUT OF ALL OF OUR PARTNERS.
Service Provider Feedback Survey, December 2014



9 out of 10 partners agree that their Partnership with YFCC is contributing to improved outcomes for young people and families.

WORKING TOGETHER *For Better Outcomes*

WHO THESE PARTNERSHIPS ARE WITH



OUR LOCATIONS *and Services*

DEVONPORT HEAD OFFICE

81 Oldaker St , Devonport 7310
P: (03) 6423 6635 F: (03) 6423 6642 E: reception@yfcc.com.au

SERVICES:

- FAMILY SUPPORT TEAM (IFSS)
- NSP
- NORTH WEST REGIONAL ALCOHOL AND DRUG SERVICES (NW-RADS)
- JUNCTION HUB PARTNERSHIPS PROJECT

HELPING YOUNG PARENTS

108 Mount Street, Burnie 7320
P: (03) 6431 8555 P: 0428 139 904

SERVICES:

- SERVICE CO-LOCATED AT CATHOLICCARE BURNIE
- HELPING YOUNG PARENTS ENGAGE POSITIVELY IN THEIR COMMUNITY

THE JUNCTION

64 Stewart St, Devonport 7310
P: (03) 6424 7353 F: (03) 6423 6642

SERVICES:

- JUNCTION HUB PARTNERSHIPS PROJECT
- COMMUNITY FOCUS ALCOHOL & DRUG SERVICE (CFAOD)
- NW REGIONAL - CO MORBIDITY ACTION PROJECT (NWR-CAP)

WILSON STREET

129 Wilson Street, Burnie 7320
P: (03) 6431 9552 P: (03) 6432 2759 F: (03) 6431 9024

SERVICES:

- BURNIE YOUTH ALCOHOL & DRUG SERVICE (BYADS)
- NW REGIONAL CO MORBIDITY ACTION PROJECT (NWR-CAP)
- NORTH WEST REGIONAL ALCOHOL AND DRUG SERVICES (NW-RADS)

WILLIAM STREET

176 William St, Devonport 7310
P: (03) 6424 7375 P: (03) 6424 9520 F: (03) 6424 9961

SERVICES:

- CRISIS ACCOMMODATION SUPPORT SERVICES (CASS)
- TRANSITIONAL ACCOMMODATION SUPPORT SERVICES (TASS)

REID STREET

4 Reid Street, Upper Burnie, 7320
P: (03) 6431 3083 F: (03) 6431 1799

SERVICES:

- TRANSITIONAL ACCOMMODATION SUPPORT SERVICES (TASS)

FOCUS ON FUTURES (FOF/WFD)

18 Ferguson Drive, Quoiba 7310

SERVICES:

- ACTIVITIES FOR UNEMPLOYED
- PARTNERSHIPS WITH LOCAL COMMUNITY ORGANISATIONS

BURNIE YOUTH ACCOMMODATION SERVICE

41 Saundridge Road , Coeee 7320
P: (03) 6431 9230 F: (03) 6431 9025

SERVICES:

- CRISIS ACCOMMODATION SUPPORT SERVICES (CASS)

OUR LOCATIONS *and Services*

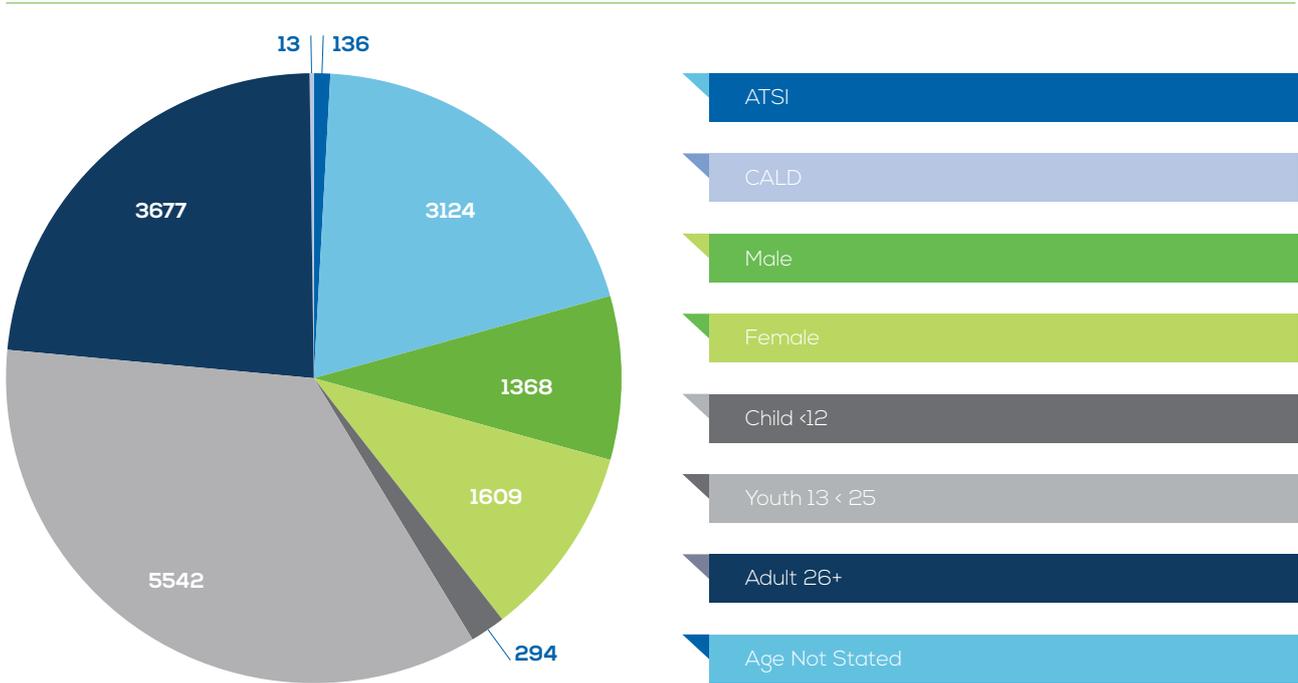
OUTREACH

OUTSIDE OF OUR OFFICE SITES YFCC PROVIDE ACTIVE OUTREACH TO COMMUNITIES THROUGHOUT THE NORTH WEST COAST - INCLUDING KING ISLAND AND WEST COAST WITH REGULAR OUTREACH CLINICS IN:

- Sheffield
- Wynyard
- Smithton
- Zeehan
- Rosebery
- Queenstown
- Strahan
- Currie



WHO ARE Our Clients



RAISING AWARENESS & *Promoting Health*

YFCC put a lot of time and resources into health promotion activities which raise awareness, provide targeted education and information and improve the capacity of community members so they can make healthy and informed choices about issues that impact on them.

ATOD Services delivered 662 health promotion activities to 11942 participants including:

- National and Regional Events
- School Holiday Programs
- iparty program
- School Drug Education Programs
- Comorbidity and Psychoactive Substances Workshops
- Sector Training Brokerage – Small Grants Program

Mental Health Capacity Building Luncheon

NWRCAP funded a Mental Health Capacity Building Luncheon at the Greens in Burnie which catered for 18 staff from 11 different Services Providers. Nicholas McGowen delivered an outstanding address on the topic Mental Health versus Mental Wellness. This luncheon was a great success with all those attending feeling that they had gained more knowledge in the distinction of these two areas.

Accommodation Services delivered 14 health promotion activities to 962 participants including:

- HELP Film Festival
- Life Skills Programs
- School Presentations



In 2014-15 Youth Family AND Community Connections delivered **780** health promotion activities to **14,756** people throughout the *North West Coast*.

EMPLOYMENT AND TRAINING – VEGGIE PATCH

Employment & Training delivered 63 health promotion activities to 355 participants including:

- Participant skills assessments and training
- Community promotions and events
- Devonport Show

“All of the recipients of the completed garden beds are overjoyed with being able to garden again after giving up due to ill health and advanced age. Again many new gardeners love the ease of being able to garden a small plot which is raised from the ground being an easily defined, easily worked and protected garden.

Our recipients soon adjusted to the different beds being installed into their yards, especially those expecting a garden like the one their friend had installed during the last project! (pre-fabricated)

This appreciation became quite a focus and the feedback was great from the recipients of the beds and the installers who really appreciated our efforts at producing a low cost alternative to the beds installed previously.”

Family Support Services delivered 21 health promotion activities to 583 participants including:

- Family Day Activities
- ‘Short Cuts’ - Parenting Sessions
- ‘Building Blocks’ project.

HUB delivered 20 health promotion activities to 914 participants including:

- School Holiday Programs
- Arvos at the junction
- Partnership workshop

ARE WE *Making a Difference*

All of our services and programs are evaluated using an Outcomes Framework to ensure that we are achieving our aim of providing the best services we can.

SAID THEY WERE
SATISFIED WITH THE
SERVICE THEY RECEIVED

96%

98%

WOULD
REFER THE SERVICE
TO SOMEONE ELSE

OF CLIENTS
ACHIEVED THEIR
TREATMENT GOALSⁱⁱ

89%

95%

OF HEALTH PROMOTION
PARTICIPANTS REPORTED
INCREASED SKILLS
AND KNOWLEDGEⁱⁱⁱ

SAID THEY FOUND
INFORMATION THEY
RECEIVED HELPFUL

96%

94%

ARE NOW ABLE TO APPLY NEW
SKILLS/KNOWLEDGE
TO APPLY TO OWN SITUATION

Did we achieve our goals in relation to treatment outcomes for people accessing our services?

In 2014/2015 85% of clients achieved their treatment goals – our Aim for 2015/16 was 90% and we helped 89.5% of our clients achieve their treatment goals.

Over the next 12 months we will aim to assist over 90% of people accessing our services for treatment to achieve the goals that they set for themselves in relation to their problems.

In January 2016 we will start using the Outcomes Star™ tool to assist people who access our services identify and develop strategies to overcome the issues which are preventing them from achieving their health and wellbeing goals.

“I would absolutely recommend services to others there are no improvements I can suggest; the program and workers are incredible, supportive, flexible and helpful. Worker provides encouragement to stay on track. The interaction has made me feel normal and valued at a time I really needed it”.

QUALITY *Matters*

Youth Family & Community Connections are accredited under the Quality Improvement Council (QIC). All staff and stakeholders at YFCC participate in Continuous Quality Improvement (CQI) that supports and monitors the Organisation's aim and ability to effectively provide evidence based services to clients. This process is embedded in the culture of the organisation and supported by an overarching organisational CQI policy.

As a result, a system has been developed, evaluated and maintained based on ongoing staff and stakeholder consultation and monitoring of evidence based standards, legislations and regulations. This system consists of 4 core components:

1. Quality Management Systems (QMS)
2. Policy/Procedure/Document Review and Development
3. Feedback Monitoring
4. CQI Annual Planning

The practices demonstrated through this system enables YFCC to continually meet compliance with the Health & Community Services Standards and ensures that we continue to provide the best Service possible.

These practices also ensured YFCC received a further 3 years of accreditation. QIC conducted an external review of YFCC in December 2014, and they were satisfied that all of our CQI goals in the previous review cycle were achieved. Moving forward, we now have additional valuable feedback from the review team that has formed the goals and strategies contained in our next CQI cycle.

In December 2015 we were assessed against the new, more vigorous, version (v5) of the Health & Community Services Standards. There are now only 18, and we meet them all. We commenced our new CQI plan in 2015 and during 2016 we aim to continue with that plan, to work towards exceeding these standards for the 2017 review.

FINANCE *Report*

Looking back on the 2014/2015 financial year, I see it now as a year of building, or reinforcing, the YFCC financial foundations. The 2013/2014 year saw us continue the process of the merger, the gathering of materials and plans if you will, but it was the 2014/2015 year where we began to truly get a grasp of what we could build in the future.

With the closing of the 2015 financial year I see a strong financial base for the future; in our sector sustainability is almost synonymous with growth and with the base we have now, we are in a strong position heading into the future. Facing a landscape with the ever present funding uncertainty, now accompanied by the foreshadowing of unit pricing, I feel YFCC has positioned itself, as best as it can, to continue to support the needs of the community in a financially responsible and economical manner.

This foundation can be seen below in the organisation's net assets over the past three financial years.

YFCC NET ASSETS



This growth in Net Assets has been the result of strong focus in the reduction of liabilities from YFCC. A reduction in organisational debt was considered a high priority for 2015, and future years, to ensure fixed costs were reduced as preparation for unit pricing funding models.

YFCC TOTAL LIABILITIES

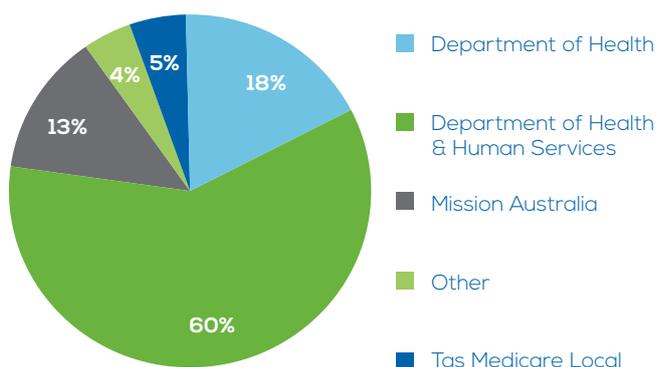


FINANCE *Report*

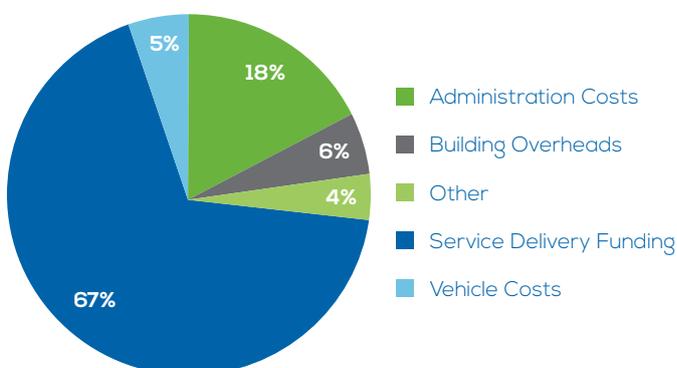
In addition to securing the organisation's sustainability through a strong base of net assets it was also considered important for the organisation to begin reducing its fixed service expenditure for such advantages as more competitive tenders, increased service delivery expenditure delivering improved service outcomes and again prepare for unit pricing.

All in all 2015 has been what was hoped for; the tumultuous period of the merger has come and passed leaving an organisation financially strong ready to try to not only survive the impending new landscape but also thrive and grow.

HOW IS YFCC FUNDED?



WHERE DOES OUR FUNDING GO?



Peter Hollister
Treasurer





YFCC

YOUTH, FAMILY
& COMMUNITY
CONNECTIONS

MONDAY-FRIDAY 9am-5pm
Ph: 6423 6635 - www.yfcc.com.au

SUPPORTING YOUTH, FAMILIES AND
COMMUNITIES TOWARDS A BETTER FUTURE



YFCC

YOUTH, FAMILY
& COMMUNITY
CONNECTIONS

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W: WWW.YFCC.COM.AU